

EVERNORTH Care Group

- + HonorHealth acquired Evernorth Care Group effective on Jan. 1, 2026. As part of the acquisition the following 11 Evernorth Care Group locations have transitioned to HonorHealth:
 - **Apache Junction Health Center:**
2870 W. Apache Trl., Apache Junction, AZ 85120
 - **C.J. Harris Health Center:**
1920 Baseline Rd., Tempe, AZ 85283
 - **Gilbert Health Center:**
3717 S. Rome St. #101, Gilbert, AZ 85297
 - **Palm Valley Health Center:**
13481 W. McDowell Rd. #100, Goodyear, AZ 85395
 - **Phoenix Central Health Central:**
1300 N. 12th St. #404, Phoenix, AZ 85006
 - **Queen Creek Health Center:**
36305 N. Gantzel Rd. #102, San Tan Valley, AZ 85140
 - **Red Mountain Health Center:**
5735 E. McKellips Rd. #101, Mesa, AZ 85215
 - **Scottsdale SkySong Health Center:**
1355 N. Scottsdale Rd. #170, Scottsdale, AZ 85257
 - **Stapley Health Center:**
1840 S. Stapley Dr. #101, Mesa, AZ 85215
 - **Sun City West Health Center:**
13991 W. Grand Ave. #105, Surprise, AZ 85374
 - **Superstition Springs Health Center:**
6811 E. Superstition Springs Blvd., Mesa, AZ 85209
- + As a reminder, the following locations did not transition to HonorHealth and have ceased operations as of Jan. 1: Arrowhead Ranch, Chandler, Paradise Valley, Paseo, Scottsdale Norte, Sun City/Peoria, and Westridge.
- + Additionally, HonorHealth did not acquire Evernorth Care Group onsite retail pharmacies. Patient prescriptions transferred to Walgreens in mid-December and the onsite pharmacies have ceased operations. You can contact Walgreens if you have any questions: **800-WALGREENS (800-925-4733)**.
 - You have the right to choose where you fill your prescriptions. While your records have been transferred to Walgreens to ensure uninterrupted care, you are welcome to use any other pharmacy you prefer. To do so, simply contact your new, preferred pharmacy directly, and they will handle the entire transfer process for you.
- + The majority of Evernorth Care Group physicians joined HonorHealth when the transition closed. You can find a full directory of physicians who transitioned to HonorHealth at HonorHealth.com/Evernorth.
- + If you are choosing a new in-network physician outside of HonorHealth, you can contact us to request your medical records be transferred to the physician of your choice.

Temporary Closures:

- + In order to support a smooth transition, the sites joining HonorHealth will experience temporary closures in early- to mid-January. You can learn more about temporary closure dates by location and where to seek care during this period at HonorHealth.com/Evernorth/Temporary-Closures.
- + You will still have access to primary care services at HonorHealth locations across the Valley. For a list of all nearby primary care and urgent care locations, please visit HonorHealth.com/Evernorth/Temporary-Closures.

Evernorth Care Group Historical Medical Records, Lab Results & Billing:

- + You can continue to access your Evernorth Care Group MyChart account for historical information until March 31, 2026.
- + If you need to request your medical records, call **480.345.5171** or email evernorthcaremedicalrecords@evernorth.com with written authorization.
 - You do not need to request your medical records to be seen by your physician who has joined HonorHealth. General medical information has been securely transferred as part of the transition. Please consult with your physician to determine whether a records transfer is necessary.
- + You can access your historical lab results through your Evernorth Care Group MyChart account. If you were awaiting lab results at the time the transaction finalized, we will make every effort to reach out to you and ask you to where you'd like those results to be sent. If your physician has transitioned to HonorHealth, they will also have access to those results.
- + Pay any outstanding Evernorth Care Group bills online at EvernorthCareGroup.com, through [MyChart](https://MyChart.EvernorthCareGroup.com), EvernorthCareGroup.com, by email at AZENCGBilling@evernorth.com, or by mail to Evernorth Care Group, P.O. Box 842344, Los Angeles, CA 90084-2344. You can leave a message at **602.328.8400** for a return call.

Thank you for having trusted us with your care. We wish you continued health and vitality.