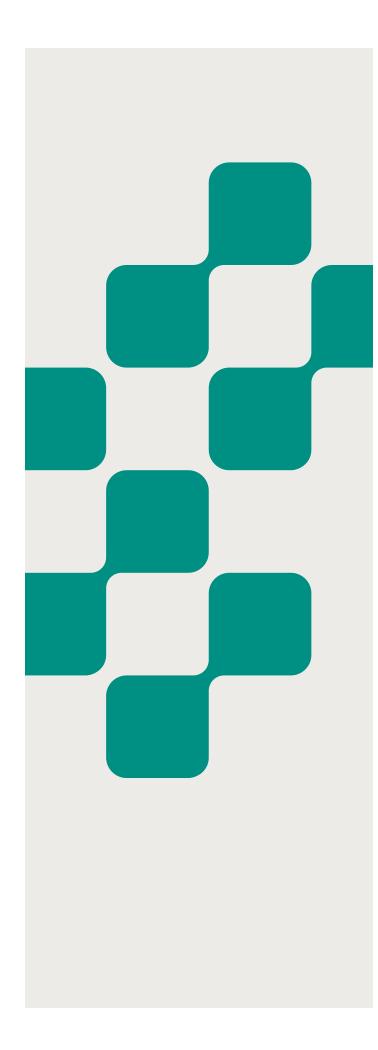




**EMPLOYEE ASSISTANCE PROGRAM** 

# 2025 EAP Wellness Seminars and Management Trainings Catalog



# Contents

- 2 Introduction
- 3 Planning a seminar
- 4 Pre-seminar to-do list
- 5 What's new for 2025
- 7 Orientation to EAP
- 8 Seminars for employees
  - 9 Emotional well-being
  - 13 Stress management
  - 15 Wellness
  - 18 Family matters
  - 21 Personal development
  - 24 Workplace topics
  - 27 Bring your child to work day
- 28 30-minute seminars
- 30 Workshops
- 32 Spanish seminars
- 33 Management Trainings
- 39 Legal and financial seminars
- 45 Index



# Real support for real life

Wellness seminars and management trainings are more than an important part of your Employee Assistance Program (EAP) benefit. They're an opportunity to elevate the well-being of your workforce.

Your EAP offers access to a broad range of seminars to help employees and managers reduce stress, stay healthy and perform at their best—which helps your organization perform at its best, too.

The EAP wellness seminar and management training catalog has over 175 topics to help your workforce grow stronger and more resilient. These seminars have been researched and developed by subject-matter experts. Our seminar presenters are licensed clinicians and/or professional speakers with extensive experience in the field of employee assistance and counseling.

Wellness seminars are generally an hour in length and management seminars are one to two hours. Most presentations include a combination of lecture, discussion, experiential exercises and handouts.

Your Employer Service Coordinator team can help you explore all of the offerings to find the right fit. They can identify an individual seminar or suggest topics to create a multi-seminar series.



# Planning a seminar



#### How do I make a request?

To request a seminar for your employees, please contact your **Employer Service Coordinator team** at 888.736.1377 or eshcomments@evernorth.com.

#### What is the cost?

Your company has purchased a bank of Employer Service Hours (ESH) that may be used for on-site services, including wellness seminars. The number of ESH deducted is dependent on the length and type of the seminar selected. Please refer to your organization's policy governing the use of ESH, or contact your Employer Service Coordinator team for more information.

#### Can I host a webinar or virtual seminar?

Seminar topics are available to be presented in a webinar format. These are scheduled in the same manner as an in-person training. Your organization is responsible for all technology to support webinar delivery.

EAP seminar materials are copyrighted and cannot be recorded, modified or reproduced.

# What if I need to change or cancel a scheduled seminar?

If there is a need to cancel, change or reschedule a seminar, please call the **Employer Service Coordinator team at 888.736.1377** at least five business days in advance of the seminar date.

Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.

EAP seminars are intended for domestic audiences only. They are not available for international audiences.

# Pre-seminar to-do list



# Review your organization's training needs when selecting a topic. Consider:

- + Offering orientations to the EAP to better understand the benefit
- + Mandatory training needs
- + Employee or manager skill development opportunities
- + Recurring issues or needs in the workforce (e.g., parenting or senior care needs, health or fitness information, diversity, stress management)

# Contact the Employer Service Coordinator team to initiate a seminar request:

- + Review team schedules and calendar to determine preferred dates and times for a seminar. (Please note the time frames required for your selected topics in the seminar listing.)
- + Complete the Seminar Request Form and email to <u>eshcomments@evernorth.com</u>.
- + To consult on available topics that meet your training needs, contact the **Employer Service**Coordinator team directly at 888.736.1377 or eshcomments@evernorth.com.

#### Complete housekeeping and logistical tasks:

- + Book conference room for on-site seminars or create webinar link for webinar presentations.
- + Schedule equipment and tech support availability (site is responsible for providing any technical equipment, such as laptop or projector).
- + Send out a seminar announcement or webinar link to expected attendees using your internal promotional channels: Intranet, email, etc. Promotional communications will be provided by your Employer Service Coordinator team.



#### Plan ahead

Please give us at least **4 weeks notice** (6-8 weeks notice for legal or financial seminars) to allow enough time to organize an effective seminar for your organization.

#### 1-2 weeks prior

- + Make contact with the presenter to confirm date, time, directions, security procedures, room or webinar setup, and estimated number of participants. Discuss any special concerns you have about the seminar or audience.
- + Send reminder notice to expected attendees through identified communication channels.
- + Confirm equipment/tech support.
- + Alert security and/or front desk that presenter will be coming to the site.

#### Day of presentation

- + Work with presenter and/or tech support to ensure that equipment is functioning properly. For virtual presentations, log into webinar platform early to troubleshoot any technical issues.
- + Be available for any problems.
- + After the seminar, complete HR seminar evaluation form that was provided to you from your Employer Service Coordinator team. This feedback helps us improve the quality of future seminars.

2025 CATALOG ADDITIONS

# What's new?



Your feedback is very important to us. So, each year we create a variety of new seminars for you to offer to your workforce. We also update our existing seminars with the latest content. To learn more about this new material, contact your Employer Service Coordinator team. Find available time frames (in minutes) next to each topic title.

#### New seminars for employees

#### **Activating Assertiveness**

© 30 | 60

**Practicing Positivity at Work** 

(h) 60

How often do you say "yes" when you really want to say "no"? We'll explore what assertiveness is, the practical and emotional benefits it brings, and practice building this skill.

Boosting Belonging in a Diverse Workplace © 30 | 60

Feeling like we belong to a community is a crucial part of well-being. Our workplace can be a community too! Learn what belonging looks like at work and how to build it.

#### **Celebrating Diversity:** The Power of Authenticity

30 | 60

Being our authentic selves can be challenging, but it's an effort that can help us live fuller lives and support more inclusive spaces. Learn how to build your ability to be the true you!

#### **Making Meaning of the Everyday**

© 30 | 60

Sometimes the "daily grind" can make us feel aimless. Join us as we explore how small shifts in our mindset can tap into a sense of meaning as we go about our "ordinary" life.

#### **Neurodiversity at Work: Thinking Differently Together**

(h) 60

Neurodiversity can be an advantage in the workplace, but may also pose challenges. We'll discuss what it means to "think differently" and how to support an environment where everyone can thrive.

#### New management trainings

**Managing in Charged Political Times** 

(h) 60

Political tension can spill into the workplace and disrupt work. Review strategies for setting boundaries and promoting respectful, professional interactions.

We can all play a role in building a positive, supportive

culture at work. Review the impact of unconscious bias,

personal positivity and effective communication strategies.

#### Seminars now available as workshops

Diversity: Let's Talk About It 2 hours **Workplace Conflict:** 2 hours

**Strategies & Solutions** 

#### Seminars now available in Spanish

Civility and Respect at Work © 60 **(**9 60 The Power of Connection:

**Healthy Relationships** 

Work and Personal Life: Finding Harmony © 30 | 60

### What's new?

#### New legal and financial seminars

#### A Guide to Mortgage Basics

**(**60

Obtaining your mortgage doesn't have to be scary. Let us help simplify the major components of a mortgage. We'll explain where to start, loan requirements, interest rates, and more so you can make the best choice for you.

#### Family Finances:

<u>©</u> 60

#### **Teaching Children Money Concepts**

Raising financially responsibe kids can be challenging. Join us to learn about ways to teach your children the value of money and introduce them to budgeting, saving, and more.

#### **Identity Theft:**

<u>©</u> 30 | 60

#### Prevention & Recovery Strategies

Every two seconds, someone becomes a victim of identity theft. Join us to learn how personal data gets compromised, how to prevent it, and steps to take if you become a victim.

### My Secure Advantage® (MSA) Financial Well-being Program Overview

<u>©</u> 30

Join this interactive event to learn more about your benefit from My Secure Advantage® and how it can help you take your finances to the next level and reduce financial stress.

#### MSA's Keys to Financial Health<sup>SM</sup> Unlock Your Potential

<u>©</u> 30

Achieving financial well-being is essential for a happy and secure life. Learn the five keys to help unlock your financial potential, improve your finances, and reduce stress.

#### **Retirement: Navigating Common Risks**

(<del>9</del> 60

Managing risk is a critical part of securing your financial future. We'll discuss common risks that can affect retirement savings and explore ideas for addressing them.

# New in July 2025: MSA's Keys to Financial Health<sup>SM</sup>

#### My Money:

<u>©</u> 60

#### A Financial Health Workshop

Take control of your finances by maintaining a budget. Learn how to develop a budget and track expenses. Ensure your money goes toward the goals that matter most.

#### My Credit:

<u>60</u>

#### A Financial Health Workshop

Mastering the components of credit and debt can help relieve financial stress. We'll walk through action steps to build good credit and manage credit card debt.

#### My Protection:

**(**9 60

#### A Financial Health Workshop

Life is full of twists and turns. Having financial protection provides peace of mind. Join us to learn how to prepare for unexpected expenses and maintain stability.

#### My Retirement:

**(** 60

#### A Financial Health Workshop

Don't leave your future up to chance. Invest in yourself and live the life you want in retirement. We'll learn action steps to create your retirement plan and put it into action.

#### My GamePlan:

**(b)** 60

#### A Financial Health Workshop

Reaching your goals can feel daunting. Learn how to create an action plan to set yourself up for success with investing, saving, and more. Turn your dreams into reality! EAP BENEFITS AND SERVICES

# Orientations



You want your employees to come to work focused, positive and ready to perform to their full potential. That's why the EAP delivers a broad range of services to support managers, and to help employees make the most of their physical, emotional and social health. Orientation seminars can help your managers and employees learn more about EAP and what it can do for them. **Find available time frames (in minutes) next to each topic title. Note that a 30-minute seminar is charged a full Employer Service Hour (ESH).** 

#### **Employee Assistance Program (EAP)**

#### **Employee Orientation to the EAP**

© 30 | 60

Want to know more about your EAP and its benefits? Join us to find out how it can make life easier for you and your household members. The EAP can help with a wide range of work/life concerns—from life stressors to relationship issues to dealing with finances and much more, at no cost to you.

#### Manager's Guide to the EAP

30 | 60

Did you know that EAP spells support? You've probably heard that we offer an Employee Assistance Program (EAP) as a company benefit, but you may not be familiar with the wide range of services it provides. Join us to explore all the ways that your EAP can support you—as a manager and an employee.

#### **EAP Confide Behavioral Health Navigator**

These seminars are only available to companies that have purchased the Confide Behavioral Health Navigator.

## Employee Orientation to Confide Behavioral Health Navigator

30 | 60

From personal challenges to workplace stressors, we can all use help finding our way. Join us to learn how Confide Enhanced EAP is here for you. We'll review the various quick, convenient ways to connect with support when you need it and the wide range of services available at no cost to you.

#### Manager's Guide to Confide Behavioral Health Navigator

30 | 60

Join us to discover how Confide Enhanced EAP can help you handle managerial challenges while maintaining your own well-being. We're here when you need us to consult on workplace issues and ready with support to make your job easier. And we're an easily accessed resource for life challenges too!



# + Seminars for employees

#### **Empower your employees to perform** at their best.

From achieving success to revitalizing a relationship. From taming stress to holistic health. No matter what challenges your employees are confronting, whether big or small, the Employee Assistance Program delivers diverse, effective seminars that can help them achieve balance.

Your Employee Service Coordinator team can help you explore all of the offerings to find the right focus for your population and the issues or areas of development that you would like to address.

To learn more, contact your Employer Service Coordinator team at 888.736.1377 or eshcomments@evernorth.com.

#### Quick links for digital use





# Anniversary of a Traumatic Event: Managing Distress

<u>©</u> 30

Traumatic events, such as a natural disaster, a terror attack or a personally traumatic incident can leave a long-lasting imprint. Anniversaries can reawaken the difficult thoughts and emotions. This is normal, but can feel unsettling. We'll talk about how to manage the feelings, proactive moves that can help and getting support when you need it.

#### Beating the "Blahs": Small Steps to Flourishing

© 30 | 60

Are you feeling aimless, flat or bored with everyday life? It may be a case of "languishing." In this seminar, we'll uncover a path to a state of flourishing—a feeling of contentment, renewed drive, interest and engagement with life. We'll share strategies you can incorporate into your everyday routines in small, realistic steps.

#### **Blueprint for Emotional Wellness**

30 | 60

Trying to manage life's challenges and be our best selves can sometimes seem overwhelming. Join us to explore and develop the natural strengths that can help. You'll learn how to grow more self-aware and tap your inner wisdom. We'll talk about managing emotions and thoughts in a positive way and why a good support system is so important.

#### Change and Challenges: Navigating with Resilience

<u>©</u> 60

Building up your resilience "muscles" can help you deal more effectively with challenges, uncertainty and change. Join us to learn what resilience is and how to identify it in yourself. Explore techniques and tactics that can help you to adapt and stay productive during stressful times.

#### **Conquering the Winter Blues**

30 | 60

For some, winter is invigorating, but for others, the cold, short days can be difficult. In this seminar, we'll look at what can lead to wintertime blues and Seasonal Affective Disorder (SAD). We'll discuss the difference between the two and share insights on how to handle each of them.

#### **Conversations About End of Life**

<u>(h</u> 60

Many of us struggle when it comes to discussing thoughts, feelings, and wishes related to end of life. But not having these conversations can rob this last stage of precious quality. Join us to look at why we're uncomfortable and how to get past it. Learn what could be valuable to touch on and words that can help you get started.

# Coping and Resilience in Challenging Times

30 | 60

When current events spin up to a crisis level, we can worry about the future and what might happen next, while trying to process what is happening now. Join us to talk about how our natural resilience can be nurtured and strengthened to cope. We'll discuss strategies for calming worries and share realistic ways to regain some balance.

# Coping in the Aftermath of a Mass Shooting

**(**) 30

A random act of violence can shatter our sense of safety. Even just hearing about it or seeing images can leave us struggling with feelings of sorrow, anger, fear and helplessness. Join us to discuss strategies for managing difficult thoughts and feelings and review actions that can reduce the sense of powerlessness—for you and your child.



#### Coping with the Impact of Racial Injustice

Violent acts of racial injustice can shake the core of our humanity and trigger many emotions. In this seminar, we'll review stress reactions and share strategies for maintaining our well-being as we try to process what we're experiencing. We'll also discuss how to talk to children about their concerns.

#### **Embracing Optimism**

© 30 | 60

Being optimistic can impact your view of everyday situations, the world around you, and even how you view yourself. It may not come naturally, but everyone can build the power of positive thinking. This seminar will show you how to recognize and change negative thinking and develop a "glass half full" perspective.

#### Emotional Exhaustion: Fighting the Fatigue 60

Navigating relentless challenges can leave us feeling adrift and weary. In this seminar, we'll talk about how to regroup emotionally using simple mindset shifts. We'll explore how to restore a feeling of stability and shape a realistic day. And share ways to re-spark our essential vitality.

#### **Endings and Opportunities:** The Power of Acceptance

30 | 60

Life is full of curveballs and closed doors. But we each have the power to not only survive, but thrive through changethe power of acceptance. Join us to understand what acceptance is (and is not). Discover strategies to help you embrace this attitude, and learn how it can open the door to new opportunities.

#### **Finding Your Resilience**

© 30 | 60

We all struggle when life plays rough. But some people seem to know how to bounce back better and faster. What's their secret? Join us to explore the concept of resilience—what it is and how to tap into yours. We'll look at what the science tells us. And discuss strategies for finding and growing your ability to respond with resilience.

#### Finding Your Resilience After a Disaster

**60** 

A disaster can leave us feeling broken, fearful, and overwhelmed. How do we regroup and move forward? Join us to talk about how the resilience we all have can be strengthened. We'll discuss strategies for calming worries and share realistic ways to begin regaining balance.

#### **Holiday Happiness:** Don't Let the Humbugs Bite

© 30 | 60

If you find yourself wishing you could skip the holidays altogether, you're not alone. For many people, the anticipation of difficult family interactions and overblown expectations can cause feelings of stress, anxiety and even sadness. Join us to learn coping strategies so you can find joy in the holidays.

#### Life with Cancer

**(**9 60

How do we live whole and meaningful lives with all the challenges of such a frightening diagnosis? Join us to talk about the stressors and strategies for managing them. We'll look at the impact on relationships. And explore how you or a loved one can better manage the bad days and maximize the good days.

#### Living with Grief and Loss

© 30 | 60

Living with loss is one of the biggest challenges we face as human beings. While there is no easy way "through" the experience of grief, this seminar can help you gain a better understanding of what to expect. We'll talk about some helpful ways to cope and, if you need it, how to get additional support.

#### **Living with the Threat of Violent Attacks**

**(**9 60

News of a violent mass tragedy can bring up fear, anger, grief and other strong emotions. We'll discuss strategies for managing the feelings and reclaiming a sense of balance. You'll also get tips on how to calm a child's fears. And review how to respond in the event of an active attack.

#### Mental Health: Let's Talk About It

Mental health issues are often hidden in the shadow of stigma. In this seminar, we'll shed light on the myths and misconceptions around mental health. Discuss obstacles that can stand in the way of getting treatment and how to overcome them. Learn how you can get support when you need it, and be a support for others.

#### Mental Health: You Can Make a Difference

© 30 | 60

It can be hard to address the topic of mental health, especially at work. But gaining greater understanding can help you help someone who is struggling. We'll talk about the stigma surrounding mental health and how you can move past it. We'll share some simple, but valuable ways you can lend support and make a difference.



#### **Minding Your Mental Health**

30 | 60

We know there are many ways to improve our physical health, but we can lose sight of the fact that the same is true for our mental health. Join us to talk about how selfcare can help build emotional strength, stability and vitality. We'll share ideas for how you can invest in your well-being each day and how professional support can play a role.

#### **Secrets of Happiness**

<u>©</u> 60

Who doesn't want to be happy?! But is getting there really a secret? You may be surprised! Join us to explore the science behind happiness. Learn what happiness means to you and how to get more of it.

#### **Suicide Awareness**

© 30 | 60

While suicide can be an uncomfortable topic, talking candidly can bring greater understanding, as well as give you tools to help someone who is struggling. Learn the facts about suicide and what could put someone at risk. We'll discuss steps you can take and words you might use if you think someone may be considering suicide.

#### The Power of Connection: At Work



In a perfect world, we would have good buddies and trusted friends working alongside us. But this is often not the reality in the modern workplace. Feeling disconnected can have a powerful impact on our work and well-being. We'll discuss the challenges, including the impact of virtual workspaces, and how to build meaningful connections.

### The Power of Connection: Healthy Relationships

<u>©</u> 60

Research shows that the single most important factor to our health and well-being is the quality of our relationships! In this seminar, learn the ingredients of a meaningful social connection: romantic, platonic, and everything in between. We'll give strategies on enriching your existing relationships with others, and tips for gaining new ones.

# The Power of Connection: Tackling Loneliness

© 30 | 60

We don't like admitting we're lonely, but most of us are from time to time, even when we're surrounded by people or in a committed relationship. But we have the power to change this picture. Learn how to build your "connect-ability" by shifting self-defeating mindsets and get strategies for finding and growing meaningful connections.

#### **Thriving Through Uncertainty**

**(**9 60

Living with unpredictability and unknowns can cause anxiety, fear and discomfort. Explore strategies for coping with reactions to an uncertain world. We'll cover how to make decisions and take action at home and at work, even when the outcome is hard to predict. Learn how to move past living with uncertainty to thriving through it.

#### **Understanding Addictive Behaviors**

<u>©</u> 60

When someone you care about has a substance use disorder, it can upend their life and yours. We'll review brain processes and other influences that reinforce addictive behaviors. Discuss what your role should and shouldn't be and resources that can help. Gain strategies to stay emotionally balanced as you navigate this challenge.

#### **Understanding Anxiety**

**(**9 60

We all worry, but what does it mean to live with true anxiety? Join us to learn how anxiety is triggered in the brain and factors that can push everyday worry into anxiety. We'll talk about how this common condition can be treated and share strategies to calm worrisome thoughts and the stressful feelings that go with them.

#### **Understanding Depression**

<u>©</u> 60

We all feel down at times, so why do some people develop depression? If you live with depression, or care about someone who does, you may have many questions. Join us to discuss causes, symptoms, approaches to treatment and self-help strategies.



#### **Understanding Post-Traumatic Stress**

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Trauma can enter our lives in any number of ways. When it does, it can leave a long-lasting and stressful imprint. Join us to learn how the brain processes and stores traumatic memories and the role that plays in stress. We'll talk about how to manage the feelings, strategies that can help and how to get support.

#### Why We Get Angry and What to Do About It © 60

Anger is a normal, healthy human emotion. But when we can't control our response, it stops being valuable and can lead to behaviors that cause problems. Learn about what triggers anger and influences our reactions. Explore strategies that can help you control your anger in healthy ways and defuse angry situations with others.

#### Why We Worry and What to Do About It

30 | 60

We all get stuck on "what if's" and "should have's" from time to time. But when worry starts to impact everyday life in a significant way, you may need to rethink your thinking. We'll discuss strategies that can help you cope with and control worrisome thoughts. And talk about how to respond when anxiety goes beyond everyday worry.

#### Work and Personal Life: Finding Harmony

© 30 | 60

You've got a family you love, amazing friends, and a demanding job—and they all want part of your life. But it feels like giving to one means taking from another. In this seminar, we'll discuss strategies that can help you fit the pieces together. Explore what work/life harmony means to you. And start a plan to achieve it.

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#### **Emotional fitness**

Just as regular workouts can make us more physically fit, emotional skills can also be developed with practice. These seminars offer strategies for some key emotional fitness areas. Seminars can be grouped in a series or presented as individual topics.

#### **Activating Assertiveness**

© 30 | 60

How often do you say "yes" when you really want to say "no"? Join us to explore the practical and emotional benefits of assertiveness and what can get in our way. You'll gain strategies to build this skill and practice what you learn.

#### **Dealing with Difficult Emotions**

<u>©</u> 30 | 60

Emotions like anxiety, fear and uncertainty are challenging to manage. In this seminar, we'll cover strategies to become aware of and accepting of our emotions. And learn how to cope with them in the moment and long-term.

#### **Embracing Empathy**

<u>©</u> 30 | 60

Empathy has wide-ranging benefits to our emotional health, relationships and more. Join us to review strategies that can help you develop this skill. Learn how to cultivate an empathetic mindset and practice communicating with empathy.

#### **Practicing Self-Compassion**

30 | 60

Showing ourselves compassion has a powerful effect on our well-being. In this seminar, we'll learn practical strategies to turn self-judgment into self-kindness. Learn to talk back to our inner critic and shift to a self-compassionate mindset.



#### **De-Stress at Your Desk**

<u>©</u> 30 | 60

The pressures of busy work days and life stressors can tie us in knots. Join us to explore a variety of ways to release held-tension right at your workstation. We'll try out some simple stretches, explore deep breathing and relax with a calming visualization exercise.

#### **Everyday Mindfulness**

<u>©</u> 60

Developing a mindful perspective has the power to reduce your sense of stress and boost your spirit. Regular meditation practice is a valuable way to reach this goal, but we can also infuse mindfulness into our everyday life in small ways. We'll share simple, in-the-moment mindsets and strategies that you can start using right away.

### Experiencing Mindfulness Series: Part 1—An Introduction

<u>©</u> 60

What does it mean to be mindful? What effect does it have? How do you do it? Join us to explore the answers in this first of three mindfulness seminars. Learn what happens in the brain when you practice mindfulness and the far-reaching benefits. Best of all, you'll have a chance to experience it for yourself!

### Experiencing Mindfulness Series: Part 2—How Can It Help?

<u>©</u> 60

We can't take stress out of our lives, but we can shift how we interpret the experiences that cause it. Join us for another mindfulness exploration and practice. We'll look at how mindful awareness can help change your stress response. And learn about the many other ways it can help you build balance in your life.

## Experiencing Mindfulness Series: Part 3—Positive Impacts

<u>©</u> 60

Being mindful can expand our awareness and train us to embrace a more compassionate and accepting viewpoint. It can help us to experience and appreciate our world, other people and ourselves in a meaningful way. Join us to explore this calm and centered way of interacting with the world.

#### Holiday Stress: Putting "Happy" Back in the Holidays

<u>©</u> 30 | 60

Shopping, cooking, family...help! For many, the holidays deliver stress and challenges instead of good cheer. Join us to discover how to let go of unrealistic expectations. We'll discuss balancing obligations with your own needs, dealing with difficult family members and overspending. And explore ways to really enjoy the season.

#### **Managing Financial Stress**

© 30 | 60

Bills, debt, unexpected expenses, loss of income... money worries are a common stressor. We'll talk about the emotional impact and how to start reclaiming your balance. Get strategies and resources for responding to debt and gaining control. Taking action and actively managing the stress can help you cope in healthy ways.

#### Mindfulness: Release the Stress

© 30 | 60

Going a mile a minute, our multi-tasking minds analyze, schedule and compute. They also get tied up in worry, blame, fear and other stressful emotions. What would happen if you stopped it all for a moment? Join us to explore the practice of mindfulness. Discover how it can help you release stress, build resilience and boost your well-being.

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#### **Not All Stress Is Created Equal**

© 60

We all feel stress, but how we respond to it may be very different. Factors such as age, genetics and personality impact triggers and coping styles. Join us to learn about the factors that may be shaping our stress experience. Explore how you can tailor coping strategies to your stress "style" for a healthier, more effective response.

#### Refresh, Refocus, Relax: Techniques that Work

<u>©</u> 60

Living with stress can take a serious toll on both mental and physical health. How can you release the tension and reclaim a sense of balance? Join us to learn and try out three simple techniques that can be used to initiate the body's natural relaxation response.

#### Release, Refresh, Refocus: Breathwork

<u>©</u> 30

Join us to discover how focused breathing can help you initiate the body's natural relaxation response. Learn and practice several targeted breathing exercises.

### Release, Refresh, Refocus: Mindful Meditation

<u>©</u> 30

Explore the practice of mindfulness and learn how it can help you initiate the body's natural relaxation response. Experience several guided mindfulness meditations.

### Release, Refresh, Refocus: Progressive Relaxation

**(**) 30

Discover how progressive relaxation exercises can help release mental and physical tension by initiating the body's natural relaxation response. And get a chance to try it out.

#### Stealth Stressors: Life in the Digital Age

**(** 60

Technology is reshaping our lives in amazing ways, but it can also bring sneaky stressors that can affect our health. Join us to discuss the impact of digital interactions on brain processes, our emotional lives and on relationships. Learn how you can take control to manage technology in a healthy, balanced way.

#### **Stress and Our Perceptions**

<u>©</u> 60

We think of stress as coming at us, but a lot of it actually comes from us. In this seminar we'll explore how our perceptions affect our stress level. We'll discuss how to recognize and change negative thought patterns. And you'll learn how to start building more positive ways of thinking.

#### Stress Less: Mind and Body Strategies

**(**9 60

Some stress is natural, but if you have too many demands, it can start to have a negative impact. Learn how stress affects our bodies, health and happiness. Discover how thoughts can cause or worsen stress. And walk away with proven ways to manage stress.

#### Stress Management 101

30 | 60

Stress—it's an inescapable fact of modern life. But living with too much of it can take a serious toll on your health. Learn how your outlook, reactions and support systems can play a positive or negative role. Review self-care tips, and begin shaping a plan to better manage your stress.

#### Stress Relief: Train Your Brain

© 30 | 60

In the brain, psychological stressors trigger the same alarms as a life-threatening attack. They fire up a hardwired response system designed to keep us alive, but this response stops being helpful when it stays "on" indefinitely. Learn and try out techniques that can train your brain to rewire a more calm stress response.

#### Under Pressure: Managing Workplace Stress

30 | 60

Your job is an important part of your life, but sometimes it can seem like your entire life. How can you keep job stress from getting out of hand? In this seminar, we'll teach you ways to reduce stress and increase productivity so that you can make the most of your time in and out of the workplace.





#### A Fresh Look at Healthy Eating

30 | 60

Healthy eating can seem complicated, but it doesn't have to be. In this seminar, we'll get back to basics. You will learn simple ways to get balance into your meal choices and control portions. You'll get tips on changing unhealthy eating patterns. And we'll review some key concepts that support weight loss.

#### **Boosting Your Brain Health**

(<del>9</del> 60

Research is revealing some surprising ways we can impact brain function. We'll explore the connection between physical well-being and brain health. You'll learn how exercise and eating well can keep your brain active and engaged. Discover how the brain changes with age and the mental "workouts" that can make a difference.

## Ditch Your Excuses! Commit to a Healthy Lifestyle

<u>©</u> 30 | 60

"I'll start tomorrow!" Sound familiar? We all use excuses to justify our choices, especially when it comes to what we eat or how we exercise. Learn clear, simple facts about healthy eating and personal fitness. And explore strategies for overcoming our favorite excuses to commit to a healthy lifestyle!

#### Dreaming of a Good Night's Sleep

<u>©</u> 30 | 60

Having trouble getting to sleep, staying asleep or even finding time to go to sleep? You're not alone! Get up to speed on how sleep works and the impact of not getting enough. Explore the relationship between sleep and stress. And discuss a range of strategies to improve your night's sleep.

#### **Drug and Alcohol Awareness**

**(**9 60

When a coworker or someone in your personal life has a drug or alcohol use problem, it can have a devastating impact. We'll talk about common drugs and possible signs of use. We'll discuss how enabling gets in the way of solutions. Learn empowering next steps and when you might need to ask for help.

#### Eat Well to Feel Well: Food and Your Mental Health

<u>©</u> 60

Science is increasingly confirming a direct relationship between what we eat and how we feel. In this seminar, we'll explore how the gut and brain are connected and how to "feed" a healthy gut. Learn about important nutrients for mental health and discover strategies for putting a balanced, mood-boosting diet into practice.

### Exercise Essentials: Your Guide to Getting and Staying Active

© 30 | 60

# We know exercise is important, but it often falls off the list due to lack of time or energy. In this seminar, we'll zero in on three key forms of exercise that you can incorporate into a sustainable workout that works for you. We'll talk about how to spark your motivation to get started and stick with it!

#### Healthy Eating in a Hurry-Up World

© 30 | 60

We all know that what we eat makes a difference, but what about how we eat? From fast food to mindless eating, the way we consume food isn't always healthy. We'll examine our relationship with food and explore the idea of mindful eating. Get suggestions for slow-down moves that can help you build healthier habits.

Note: Presenters are licensed mental health practitioners, not fitness, medical or nutrition experts.

To coordinate a seminar, please call 888.736.1377 or email eshcomments@evernorth.com.



#### **Healthy Life Tips for Men**

30 | 60

Good health starts with simple, everyday lifestyle choices. We'll share science-based strategies for nutrition, exercise and sleep, and review risk factors and screenings to have on your radar. We'll explore the role that relationships and purpose play in wellness. Join us and get motivated to make positive changes!

#### **Healthy Life Tips for Women**

30 | 60

Join us to review core ways to create a basic blueprint for better health—mind, body, and spirit. We'll review key health risk factors, and discuss screenings, diet, exercise and sleep tips that can help. Explore the impact of stress and learn how friendships, fun and purpose can help you to be healthier. Join us to chart your path to wellness!

#### **Know Your Numbers**

© 30 | 60

BMI, BP, HDL, LDL! What does it all mean!? These important markers are vital in getting an accurate picture of your health status, but can be confusing. This seminar offers clear, easy-to-understand explanations of biometric numbers. We'll talk about what they mean for your health and let you know how you can improve them.

#### Living with a Chronic Condition



Sixty percent of American adults live with a chronic condition, such as heart disease, fibromyalgia, IBS, diabetes or MS, among many others. In this seminar, we'll share behavioral strategies that can help those with an illness and those who care about them take an active role in managing the challenges in healthy ways.

#### Living with Pain

(<del>-)</del> 60

When pain hits, it can be a challenge to manage even simple daily tasks. Dealing with chronic pain can take a serious emotional and mental toll—on you and those around you. In this seminar we'll share strategies for coping with pain and the stress it can cause. Learn relaxation techniques and explore alternative approaches.

#### Make the Choice to Be Healthy

© 30 | 60

Good health doesn't happen magically; our choices make a difference. Join us to look at key ways to build a solid foundation for wellness. Learn the importance of managing stress. Find out which health screenings you need. Get ideas to improve nutrition and sleep, and make exercise a part of your life. And get motivated to start today!

#### Taking Charge of Your Health Care

**(**9 60

Health care is getting more attention than ever these days. Technology is advancing, and health plans continue to change. More than ever, it's important to take a proactive role in your own care. Get tips on what to look for when choosing a doctor, learn the benefits of preventive health care and more!

#### The Opioid Crisis and You

<u>©</u> 60

The highly addictive properties of commonly prescribed pain medications can draw anyone into a destructive spiral. Join us to learn about this class of drugs. Understand the dangers and explore how you can help if someone you know is at risk.

#### **Tobacco Cessation**

<u>©</u> 60

You know smoking is an unhealthy habit, but that doesn't make quitting any easier. We'll talk about the factors that make it so hard to break the habit. Find out which programs and medications can help you succeed. Join us to develop your own personal plan for quitting. Also available as a 4-part series (1 hour each).

#### Wellness One Notes: Micro Moves for Better Health

<u>©</u> 30 | 60

Wellness is more than a great check-up. All aspects of our being—mind, body and spirit—interact and impact our health and well-being. When it comes to making lifestyle and habit changes to support this big picture, small moves can be the way to go. From sleep strategies to social connections, join us to find your small steps to wellness.

Note: Presenters are licensed mental health practitioners, not fitness, medical or nutrition experts.



#### What's for Dinner? Healthy Meal Planning © 30 | 60

When you're tired and hungry after a long day, creating a perfectly balanced meal may not feel like a priority. That's where pre-planning comes in! Learn why meal planning is so important—and how to make it easier. We'll explore simple moves that can help you get ahead of the stress and make healthy choices your go-to.

# When Mood Meets Food: © 60 Strategies for Stress Eaters

Do you celebrate success with a pizza party and drown failure in a bowl of ice cream? Stress can push all of us toward the fridge. Join us to learn how to recognize stress eating styles and triggers. We'll talk about how you can react differently and share strategies for making healthy choices moving forward.



Note: Presenters are licensed mental health practitioners, not fitness, medical or nutrition experts.



#### Caregiving 101

<u>©</u> 60

Caregiving comes in all shapes and sizes, but there are some key aspects that are common to most scenarios. Discussing the basics in each of these areas gives us a chance to review strategies and best practices that can help you manage this challenging role more effectively.

#### **Caring for the Caregiver**

30 | 60

Have you lost touch with the "I" in "caregiver"? Join us to explore realistic ways to keep your needs in the mix. We'll talk about how to manage the stress and emotions of caregiving. Learn how self-care can make a difference and what that looks like. We'll discuss how to set limits, deal with family dynamics and get help when you need it.

#### **Domestic Violence Awareness**

<u>©</u> 60

Domestic violence is more than just physical abuse; it can take many forms. We'll review what can be involved and out how to support someone in an abusive relationship. If you're worried about domestic violence in your life, we'll explore ways to get help.

#### Family Conflict: Keeping the Peace

<u>©</u> 60

From minor disagreements to full-blown shouting matches to long-term feuds, conflicts in families are common but not always healthy. In this seminar, you'll learn strategies to handle disagreements while preserving relationships. We'll explore resolution styles and tips on how to "fight fair."

#### Family Life: The Juggling Act

<u>©</u> 60

Work, family, activities, commitments...are you trying to keep too many "balls" in the air? We'll take a fresh look at the pressures that drive the family juggling act and talk about how to refocus priorities. You'll learn strategies to add balance, reduce stress and manage obligations.

# Grandparenting: What's Great About Being Grand?

© 60

When a grandchild is born, it ushers in a new era for the whole family. We'll talk about the joys and challenges and discuss how relationships change. We'll review "dos" and "don'ts" and boundary setting. And share ideas for building a bond with your next generation.

#### **Healthy Eating for Kids**

**(**9 60

Do you worry that the kids in your life are eating too much, or not enough, or "bad" foods? Are you concerned that they may be at an unhealthy weight? In this seminar, we'll cover the many ways you can shape a child's eating habits and help them build a healthy relationship with food and fitness.

#### Helping Children Cope with Traumatic Events

© 60

How do we support our children after a natural disaster or violent attack? In this seminar we'll talk about how a child might respond. Find out how to address concerns gently, but honestly. Learn what they need from you and how to know when more help is needed.

#### Keeping Up with the iKids

**(b)** 60

It can be a challenge to manage the technology that is a key part of your child's life. Learn about how kids are using technology, potential hazards and how to minimize them. We'll explore how to embrace and limit technology in ways that keep your child connected to life beyond the screen.

# **Family matters**

#### **Navigating Back-to-School Challenges**

30 | 60

Going back to school in the fall can bring up a mix of emotions for both parents and children. In this seminar, you'll get tips that can make that transition easier for everyone. You'll learn how to help your child manage their fears. You'll also discover the keys for a successful school year, which means less stress for them—and you.

### Navigating Eldercare: A Compass for Caregivers

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It's easy to get lost in the maze of caregiving. We'll talk through common concerns and offer practical tips to help. Review strategies for determining an elder's needs, explore housing options and legal, financial and medical pre-planning. And we'll talk about the importance of connection and self-care.

#### **Navigating Your Child's Teen Years**

**60** 

Adolescence can be a challenging time. Rules, communication, and honesty seem suddenly optional. Emotions are all over the map. The quest for identity and independence can mean scary risk-taking behavior. Join us to learn about what to expect and how to navigate this new stage together.

#### New Parents: Off to a Good Start

<u>©</u> 60

Becoming a new parent opens the door to a world of new responsibilities, emotions and challenges. We'll talk about the transition and why the early years can be so tough. We'll explore ways to reduce stress, build strengths and help you focus on the joys of your new baby.

#### Parent Prep for a Super Summer

© 60

"We're bored!" How quickly the thrill of summer freedom can wear off! Make this summer different. Get inspired with ideas to enrich your child's days and have fun as a family. Explore ways to meet the challenge of summer child care and teen supervision. And get tips for easing into a back-to-school routine.

#### Positive Parenting: Managing Behavior

© 60

From toddlers to tweens, kids know how to push the limits and our buttons. Shaping a child's behavior can be an ongoing challenge. Join us to talk about why it's important to understand where "naughty" behavior comes from. Discuss discipline strategies that can change negative actions while sending positive messages to your child.

#### Revitalize Your Relationship

9 60

Relationships are complicated and sometimes more fragile than we realize. Could yours use some TLC? We'll review the essentials of happy, healthy partnerships, and share simple but powerful ways to enrich yours. We'll also explore common problems and discuss ways to handle them.

#### Spread Too Thin: Life in the Sandwich Generation

<u>©</u> 60

Caring for both aging loved ones and your family can stretch you to the breaking point. From family dynamics to finances, emotional overload to time management—we'll talk about handling the layers of challenges. You'll gain resources to help lighten your load. And get tips for maintaining your own health and happiness in "the sandwich."

### Sticks and Stones...Understanding Childhood Bullying

<u>©</u> 60

From school hallways to online networks, childhood bullying can cause real harm. This seminar will help you understand what might make someone a target—or a bully. Find out how to recognize the warning signs. Know what is involved, and get strategies to help your child safely respond.

#### **Strategies for Caregiving Challenges**

**(b)** 60

Caregiving is often a task we figure out as we go. But having information and resources for common challenges can help reduce stress when pressure builds. We'll review strategies specific to dementia care, long-distance caregiving and medical concerns. We'll also discuss the importance of maintaining your own balance.

# **Family matters**

#### Stress and Your Child

**60** 

You naturally want to protect your child from stress, but giving them tools to handle it may be more valuable. We'll unpack the stress experience for a child. You'll learn stress signs and strategies to help them manage anxious thoughts and feelings. Discover how to proactively build a child's resilience to make them more stress-resistant.

#### **Talking to Children About Death**

<u>©</u> 60

Loss is part of life, but that doesn't make it easy to explain to a child. We'll help you find the words. We'll review the important points you'll want to cover and how a child's age impacts the conversation. Learn how children react and grieve and what you can do to help them cope when a death occurs.

#### Teens: Risky Behavior and Good Choices

**(b)** 60

The job of protecting our kids doesn't stop when they become teens, but it can get harder. We'll discuss how development impacts decision-making and risk-taking. Explore how structure, consequences and good communication can help you help your child to make good choices.

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# Personal development



#### **Achieving Success: Using Goals to Get There**

© 30 | 60

Will you be as successful as you want to be? In this seminar, you'll learn how goal-setting can be a tool that gets you where you want to go. Learn how to identify and shape your goals. Get tips for overcoming obstacles. And build an action plan to get started on the path to success.

#### Age Is Just a Number: 50 and Beyond



50 is the new 30! Or is it? Join us to explore how to shift from fighting time to living your best life at the age you are. We'll share tips for maximizing wellness and discuss ideas to help you navigate role changes, build resilience and focus on what matters to you at midlife and beyond. Join us for information and inspiration!

#### Bridging Divides: Beyond Agree to Disagree 9 60

Hard-wired tendencies make it easy to dismiss or put down different viewpoints. What if you could respectfully engage instead? This vital professional and personal skill is one you can develop. Join us as we experiment with stepping outside our comfort zones, challenging our biases and connecting with openness and curiosity.

#### **Celebrating Diversity:** The Power of Authenticity

© 30 | 60

Being our authentic selves can be challenging, especially in places where we feel pressure to "fit in." But it's a valuable goal that can help us live fuller lives and support more inclusive spaces. Join us to explore what it means to be the "true you" and what can get in the way. Learn how to develop your authenticity and support that of others.

#### **Channeling Your Inner Winner**

(<del>9</del> 60

In the guest for success, we can often be our own worst enemy. Our beliefs about ourselves and learned behavioral responses can become barriers to personal and professional development. We'll discuss common internal roadblocks and share strategies to help you overcome yours.

#### Diversity: Let's Talk About It

© 60 | 90

Diversity - it can be a challenging topic. Diversity-related issues can leave us feeling unsure, defensive, or even combative. Understanding why it's a challenge, building awareness, and gaining interpersonal skills can help us navigate with greater confidence and play a part in creating more inclusive environments.

#### **Effective Communication Skills**

**60** 

You may feel that you're a good communicator, but is the message you're sending the same one your listeners are receiving? Join us to brush up on verbal, non-verbal and electronic communication skills. Get tips that can boost your listening ability, and discuss how to stay on track when communication gets complicated.

#### **Effective Communication Strategies**

<u>©</u> 30 | 60

We're all communicating all the time, but is your message hitting the mark? We'll discuss how to engage and create better connections with listeners—one on one and in group settings. We'll review the impact of communication style and share tips on how to develop and use an assertive approach.

# Personal development

#### **Effective Time Management**

30 | 60

Working late again? Weekend to-do lists never getting any shorter? It's time to figure out where your time goes and how to regain control of it. We'll review the key strategies: prioritizing, delegating, and setting boundaries. Learn how to handle time "wasters," such as interruptions and procrastination, and get time back on your side!

#### EQ and You: Connect for Success

**©** 60

Being mindful of our emotions and how they impact those around us, otherwise known as emotional intelligence (EQ), is an often overlooked tool on the path to success. Learn how EQ can help you understand and manage emotions thoughtfully and calmly, and apply these skills to managing relationships and conflict with your coworkers, too.

#### **Finding Your Drive**

© 30 | 60

Stay strong! Power through! Just do it! If only it were that easy. Join us to explore the science of willpower. Learn how the brain works to get us motivated and how it can derail our good intentions. Get strategies for boosting your ability to get started and stick with goal-setting and follow-through.

### Frugal but Fun: Making the Most of Your Money

© 30 | 60

Join us to discuss how to find a good value for less and have fun doing it. We'll examine how attitudes and behavior patterns influence spending. We'll review budget basics and explore lots of easy and enjoyable ways to save money without giving up the things you love.

#### Giving to Yourself

<u>©</u> 60

You may find it easy to give to others, but how about giving to yourself? In order to thrive as a person, it's absolutely essential to look after your own needs. In this seminar, you'll discover how giving to yourself can help you give the world your best every day.

#### **Less Is More: Simplifying Your Life**

<u>©</u> 30 | 60

Get more! Have more! Do more! We live in a culture that is very much about consuming, but how much is too much? We'll explore how simplifying can lead to more balance and satisfaction. We'll talk about how to identify what really matters, and share tips to make more room for it in your life.

#### Life After Work: Envisioning Retirement

60

Ready, set, retire! Not so fast! Many of us have retirement dreams, but without planning, they may never be a reality. Join us for a discussion that goes beyond finances. We'll talk about health and wellness, finding purpose and facing change with resilience. Learn what you need to do now to make your dreams come true.

#### Make Peace with Time

© 60

From deadlines to scheduling pressures to juggling priorities, stress can make the clock seem like our enemy. Time to make peace with time! Learn about factors that you may not even realize can impact time management. We'll discuss strategies for common time traps at work and help you identify an action plan to improve your relationship with time.

#### Making Meaning of the Everyday

© 30 | 60

Sometimes the "daily grind" can make us feel aimless. In this seminar, we'll explore how meaning can be found in even the most ordinary of daily tasks. Join us as we explore how small shifts in our mindset can tap into a sense of meaning. Learn how to appreciate the little things and see the meaning in "ordinary life."

#### Pay It Forward: A Guide to Giving Back

© 60

Our lives are shaped by the kindness of others. We can't always pay them back, but we have the power to pass it on. From small random acts to volunteering, you have a chance to make life better for others. In this seminar, we'll explore the possibilities, how to get started and the many benefits of doing good.

#### The Power of Authenticity

© 30 | 60

Does your public image match your inner truth? We all act differently in different roles, such as employee, partner or parent. But are you being true to yourself in those roles? If you're not sure, this seminar is for you. Learn the benefits of being authentic, how to display emotion more openly and feel happier.

# Personal development

#### The Power of Compassion

**(**60

Compassion is actually a wired brain response designed to help us survive and thrive. But life can override that instinct. Explore the wide-reaching benefits that come to us when we treat others and ourselves with kindness. We'll talk about the roadblocks that can make it difficult and how to overcome them.

#### The Power of Gratitude

© 30 | 60

An "attitude of gratitude" brings with it a world of benefits, from improving relationships to feeling happier at work. We'll look at the science behind these benefits and review ways to make gratitude a regular part of your day. Join us as we learn how to harness the power of gratitude to enrich and empower even during difficult times.

#### The Power of Initiative

© 30 | 60

We all have the ability to be more assertive about what we want our life to look like. We'll talk about roadblocks that can stand in the way and how to start breaking them down. We'll explore the power of purpose and other motivating strategies and share tips on how to step up your initiative at work to shape the future you want.

#### The Power of Purpose

© 60

Science tells us that having purpose in life can make us healthier and happier, but the path to purpose can be blurry. Join us to learn more about what "purpose" means and how you can discover clues to yours. We'll also share ways to incorporate the idea of purpose into everyday life at home and at work.

#### **Try It! Exploring New Things**

**(b)** 60

Go to work. Go home. Go to bed. Repeat. If you feel like you're going through the motions, but not really living, this seminar is for you. Learn how to tell if you're in a rut and get strategies to break out of it. We'll share ideas and inspiration to help you reap the rewards of trying new things.

#### Unique You: Personality Styles at Work

**(b)** 60

Personality—we all have one, and each one is unique! Learning about personality styles can help you understand why clashes happen and what you can do to head them off. Get insight into your personality type and strategies for improving interactions with others who have different styles.



#### Adapting to a Return to the Workplace

<u>©</u> 60

When it comes to where we work, any change can be stressful. Join us to discuss what can make a transition back to the workplace challenging. We'll discuss strategies for coping with difficult reactions and dealing with practical concerns. Explore ways to make this move as smooth as possible.

#### **Beating Burnout**

© 30 | 60

Everyone feels pressure at work, but if it seems like you're always stressed, exhausted, and low on motivation, it could be job burnout. We'll talk about how burnout develops and factors that may be involved. Learn to recognize signs, respond in productive ways and make changes to head it off in the future.

#### Boosting Belonging in a Diverse Workplace © 30 | 60

Feeling like we belong to a group or community is a crucial part of our well-being. Just like our friends, families, or neighborhoods, our workplaces can provide a sense of community too! Join us as we learn about how to boost a sense of belonging in the workplace. We'll learn what belonging is and get some hands-on practice with building it in our own teams.

#### Bridging the Gaps: Generations Working Together

**(**9 60

Have you ever had a "What were they thinking?" moment with someone younger or older at work? You may have stumbled into a generation gap. Join us to understand how generational traits play out in the workplace. Discover generational code breakers to help you work better with coworkers of all ages.

#### Civility and Respect at Work

© 60 | 90

From rude responses to thoughtless actions, disrespect can creep into interactions with our coworkers. When it does, we all suffer. In this seminar, we'll talk about what disrespect looks like. You'll learn strategies for responding to it and explore how to help create a workplace where everyone feels valued and can do their best work.

#### **Conquering Compassion Fatigue**

<u>©</u> 60

Sometimes caring for others can come at a cost. Join us to explore factors that can contribute to this role-related form of burnout and how to recognize signs it's becoming an issue. We'll discuss how to maintain emotional boundaries, reclaim balance and build resilience in your challenging role.

#### **Dealing with Difficult People**

© 30 | 60

Challenging work styles, personality traits, and ways of communicating can be sources of workplace stress that seem hard to resolve. This seminar can help. Discover the power you have to positively shape difficult interactions—in person and virtually. You'll gain strategies for defusing conflict and managing relationships in healthy ways.

# Effective Teamwork: Strategies for Working Together

<u>©</u> 60

When it comes to work, you can't simply sit on the sidelines. You have to be a team player in order to get the job done. This seminar explores how good communication skills, understanding job roles and the ability to manage conflict can help build a winning team.

# Workplace topics

#### EQ and You: Customer Service with Care

© 30 | 60

Some days, every customer is satisfied. Other days...not so much! Using your emotional intelligence (EQ) can help you make good service experiences the norm for you and your customers. Learn about the role of emotions in creating connections. Gain communication skills that help you partner with customers and resolve conflicts effectively.

#### **Exceptional Customer Service**

© 30 | 60

When you speak with a customer, you become the voice of your company. In this seminar, we'll give you the tools you need to excel at customer service. Discover the value of partnering with your customers. Learn how to manage difficult customers. And see how to take your service from excellent to exceptional.

#### Gender Transition and the Workplace: A Guide for Coworkers

60 | 90

While there is more openness about gender-related topics today, you may still be unsure about what to say or do when a coworker transitions. In this seminar we'll talk about gender identity and what it means to transition. We'll discuss FAQs and the impact on the workplace. You'll learn how you can be part of a respectful response to this change.

#### Life on the Road: Business Travel Tips

<u>©</u> 60

Traveling for business can be a way of life, but that doesn't mean it's easy. We'll address a range of stressors that can impact well-being for a "road warrior." Get tips for managing jet lag. Discuss healthy eating and exercising on the go. Review safety strategies, cyber-security and how to stay connected with others.

#### **Managing Change**

(<del>9</del> 60

Adapting to change can be a challenge, especially in the workplace. We'll unpack the experience of change—why it can feel hard and how to manage the feelings. We'll discuss how to tap your natural resilience, share strategies for navigating from old to new and explore how you can begin claiming the future you want.

**Two customizations available:** Downsizing Job Loss and Surviving Transitions. Talk to your Employer Service Coordinator to determine the best fit for your situation.

## Military Cultural Awareness: Part 1 Introduction to Military Culture

<u>G</u> 60

To support members of the military, it can be helpful to bring our understanding beyond what we see in the movies or on the news. This overview discusses military culture and the experience of today's troops, on the battlefield and at home. Practical communication tips will offer guidance when talking with service members.

# Military Cultural Awareness: Part 2 Understanding the Deployment Cycle

<u>©</u> 60

For military members and their families, being called up for service initiates a range of challenges. This seminar explores the deployment cycle and builds an understanding of this unique and emotionally-charged experience. Learn how you can lend support before, during and after a deployment.

# Military Cultural Awareness: Part 3 Exploring Risk of Suicide and PTSD

<u>G</u> 60

When a service member comes home, they will have been changed in significant ways. Many of these changes are positive, but for some, there are also challenges that follow them home. Join us to gain a better understanding of the risk of post-traumatic stress disorder (PTSD) and suicide. Review how to respond and resources available to help.

#### Neurodiversity at Work: Thinking Differently Together

<u>©</u> 60

Neurodiversity can be an advantage in the workplace but may also pose challenges. We'll discuss the concept of neurodiversity, what it means to "think differently," and common misconceptions that may stand in our way. We'll also share communication strategies and simple ways to accommodate the differences that bring unique value to a team. Learn how each of us can support an environment where everyone thrives.

# ☐ Workplace topics

#### **Practicing Positivity at Work**

**(** 60

A work environment that's positive and supportive can make bad days easier and good days more frequent. Explore the role you can play in building that type of culture. Review the impact of unconscious bias, personal positivity and effective communication strategies. Learn how you can be a part of a respectful and cooperative team dynamic.

#### Presenting Your Best Professional Image

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From the moment you first enter a room or send a first email, people start forming an impression of you. Learn how to make your first impression—and every other one that follows—a positive one. From actions to attitude to appearance, you'll learn how to project a confident, professional image.

### Sexual Harassment Awareness for Employees

**(**9 60

If you've experienced or witnessed harassment in the workplace, you know how destructive it can be. It affects both women and men but often goes unreported. Join us for this seminar to get a clear picture of what sexual harassment is. Learn what you can do if it's an issue in your workplace.

#### **Shift Work Strategies**

<u>©</u> 30 | 60

Shift work can challenge our bodies in unique ways. Join us to get ideas for how to make shift work...work for you. Learn about your internal clock and the pressures we face when working against it. Get tips on sleep routines, what and when to eat, and how to stay connected to a world that goes to bed when you go to work.

#### Stress and the First Responder

30 | 60

While many first responders see job challenges as all in a day's work, trauma exposure and cumulative pressures can create risk for damaging stress. But it may not always be easy to recognize and respond effectively. Discuss strategies to cope with and process stress in productive ways and get resources for responder-specific support.

#### **Stress in Customer Service Roles**

30 | 60

Delivering customer satisfaction is rewarding but also comes with a unique set of demands. We'll help you identify common stressors in this role. You'll gain tools for managing stress during difficult interactions and releasing the tension afterwards. And we'll share strategies to help you get ahead of stress and bring your best to work each day.

#### Violence in the Workplace

© 60

Many Americans are victims of violence at work each year. Building awareness is the first step in being prepared. In this seminar, you'll learn about the common causes of violence at the workplace, how to identify potential red flags and review ways to respond if it occurs in your workplace.

#### **Work from Home: Maximize Your Success**

© 30 | 60

With work-from-home and remote offices more of a norm than ever before, it's important to understand the challenges, as well as maximize the benefits. We'll explore how to stay healthy, focused, motivated, and connected to your team.

### Working Together: Diversity in the Workplace

© 60

Today's workforce is made up of people of different generations, genders, and many different ethnic, cultural, and religious backgrounds. Learning how to thrive in this diverse environment can benefit you, your team, and your company. We'll cover core skills and actions that can help you support an inclusive workplace based on mutual respect.

#### **Workplace Bullying**

**(**9 60

A bully in the workplace can lead to emotional strain and affect performance. In this seminar, you'll learn to recognize workplace bullying and understand its impact. We'll discuss coping skills and share responses that can help you maintain your personal integrity when you or others are faced with bullying.



#### Workplace Conflict: Strategies and Solutions

© 60 | 90

Work is challenging enough without the tension of a conflict. We'll explore conflict triggers and how to prevent small conflicts from turning into big ones. Learn how to better manage difficult relationships, and get pointers on how to discuss things openly without anger or hurt feelings.





#### Bring your child to work day

Seminars are designed for young audiences.

#### Go Green!

30

Did you know that each year we throw out enough trash to reach the moon and back 25 times. In this seminar, designed especially for kids, we'll talk about simple moves we can each make at home, at school, and in our communities to keep our planet healthy.

#### Mindfulness for Kids

**(**30

We all have worries and feel stressed at times... even kids. In this seminar, kids will learn simple breathing and focus exercises to bring one's attention to the present and release worrisome thoughts. Participants will leave with fun ways to be mindful in everyday life.

#### The Power of Positive Thinking

<u>©</u> 30

Some of us are glass-half-full types; others see the same glass as half empty. Our viewpoint can have a big influence on how we think, feel, and act. This seminar helps kids discover simple ways to shift their attitude and enjoy the benefits of an optimistic outlook. SHORT FORMAT

# 30-minute seminars



To meet the needs of today's fast-paced working world, we offer a shortened, 30-minute version of some of our most popular topics. Click the topic category links to find seminar descriptions.

Note that a 30-minute seminar is charged a full Employer Service Hour (ESH). Legal and financial seminars are charged 2 ESH per request.

#### **Emotional well-being**

- + Anniversary of a Traumatic Event: Managing Distress
- + Beating the "Blahs:" Small Steps to Flourishing
- + Blueprint for Emotional Wellness
- + Conquering the Winter Blues
- + Coping and Resilience in Challenging Times
- + Coping in the Aftermath of a Mass Shooting
- + Coping with the Impact of Racial Injustice
- + Embracing Optimism
- + Emotional Fitness: Activating Assertiveness
- + Emotional Fitness: Dealing with Difficult Emotions
- + Emotional Fitness: Embracing Empathy
- + Emotional Fitness: Practicing Self-Compassion
- + Endings and Opportunities: The Power of Acceptance
- + Finding Your Resilience
- + Holiday Happiness: Don't Let the Humbugs Bite
- + Living with Grief and Loss
- + Mental Health: Let's Talk About It
- + Mental Health: You Can Make a Difference
- + Minding Your Mental Health
- + Suicide Awareness
- + The Power of Connection: Tackling Loneliness
- + Why We Worry and What to Do About It
- + Work and Personal Life: Finding Harmony

#### Stress management

- + De-Stress at Your Desk
- + Holiday Stress: Putting "Happy" Back in the Holidays
- + Managing Financial Stress
- + Mindfulness: Release the Stress
- + Release, Refresh, Refocus: Breathwork
- + Release, Refresh, Refocus: Mindful Meditation
- + Release, Refresh, Refocus: Progressive Relaxation
- + Stress Management 101
- + Stress Relief: Train Your Brain
- + Under Pressure: Managing Workplace Stress

#### Wellness

- + A Fresh Look at Healthy Eating
- + Ditch Your Excuses! Commit to a Healthy Lifestyle
- + Dreaming of a Good Night's Sleep
- + Exercise Essentials: Your Guide to Getting and Staying Active
- + Healthy Eating in a Hurry-Up World
- + Healthy Life Tips for Men
- + Healthy Life Tips for Women
- + Know Your Numbers
- + Make the Choice to Be Healthy
- + Wellness One Notes: Micro Moves for Better Health
- + What's for Dinner? Healthy Meal Planning

### 30-minute seminars

#### Family matters

- + Caring for the Caregiver
- + Navigating Back-to-School Challenges

#### Personal development

- + Achieving Success: Using Goals to Get There
- + Celebrating Diversity: The Power of Authenticity
- + Effective Communication Strategies
- + Effective Time Management
- + Finding Your Drive
- + Frugal but Fun: Making the Most of Your Money
- + Less Is More: Simplifying Your Life
- + Making Meaning of the Everyday
- + The Power of Authenticity
- + The Power of Gratitude
- + The Power of Initiative

#### Workplace topics

- + Beating Burnout
- + Boosting Belonging in a Diverse Workplace
- + Dealing with Difficult People
- + EQ and You: Customer Service with Care
- + Exceptional Customer Service
- + Shift Work Strategies
- + Stress and the First Responder
- + Stress in Customer Service Roles
- + Work from Home: Maximize Your Success

#### **EAP** orientations

- + Employee Orientation to Confide Enhanced EAP
- + Employee Orientation to the EAP
- + Manager's Guide to Confide Enhanced EAP
- + Manager's Guide to the EAP

#### Legal seminars

- + Battling Unemployment Fraud
- + Estate Planning 101
- + Legal Resources for Caregivers
- + Planning Future Medical Decisions
- + Social Media Privacy

#### Financial seminars

- + Dollars & Sense: A Guide to Budgeting
- + Identity Theft: Prevention & Recovery Strategies
- + Investing Basics: Grow Your Wealth
- + Managing Financial Needs of Children and Aging Parents
- + Mastering Money Basics
- + MSA's Financial Well-being Program Overview
- + MSA's Keys to Financial Health<sup>SM</sup>: Unlock Your Potential
- + New Year, New You: Turning Goals Into Reality
- + Overcoming Debt & Achieving Financial Freedom
- + Relationships & Money
- + Retirement: Late Career Decisions
- + Smart Money Moves: Holiday Planning
- + Smart Money Moves: Tips for Major Purchases
- + Smart Tax Moves: Understanding Tax Returns
- + Unlocking the Power of Your Credit

Note that 30-minute seminars are charged a full Employer Service Hour (ESH) per request. Legal and financial seminars are two Employer Service Hours (ESH) per request.

Some legal seminars are only available as webinars. Please consult with your Employer Service Coordinator.

To coordinate a seminar, please call 888.736.1377 or email eshcomments@evernorth.com.

TAKING A DEEPER DIVE

# Workshops



From personal and professional development to workplace stress points, when a topic is important to your workforce, you may want to schedule a seminar that goes into more depth. Our two-hour workshops are designed to be a highly interactive experience for attendees. **Please note that two-hour workshops are charged two Employer Service Hours (ESHs).** 

#### For managers

#### **Inclusive Leadership**

Diversity can have big payoffs but can be challenging to manage. In this workshop, we'll discuss the importance of inclusive leadership and what it looks like. We'll explore the role of bias in management decisions, talk about the concept of cultural humility and discover ways to approach interactions with openness. Join us as we learn and practice ways to promote team cohesion and equity in the workplace with inclusive leadership.

#### **Leading Generations at Work**

When workforces span Boomers to Gen Z, understanding the influence of generational traits can be a valuable asset in bringing out the best in employees. Join us to explore factors that helped shape the generations and how these can play out in preferences and styles at work. Learn what drives generational disconnects and investigate strategies that can not only reduce friction, but also maximize the assets of your team.

#### **Leading in Complexity**

In the modern workplace, there are many things that can make leading a challenge: changing work processes, team dynamics, market fluctuations and more. In this workshop, we explore complexity in the workplace—what it is and why it can be challenging to manage. Join us as we explore and practice ways to think through complex situations. Learn how you can innovate, make decisions and foster team creativity, even when the outcome is unclear.

#### Leading with Emotional Intelligence

Emotional intelligence—being aware of emotions and how they affect and shape interactions with others—has been identified as a key leadership trait. In this workshop, we'll take an in-depth look at the role of emotions in the workplace. We'll learn what emotional intelligence looks like in a management role and practice "hands-on" strategies for using it to inspire, build relationships and manage conflict effectively.

Available as a 2 - 2.5 hour workshop.

#### **Psychological Safety at Work**

Research tells us that psychological safety plays a vital role in a healthy workplace. In this workshop, you'll learn how to empower employees to ask questions, use mistakes as learning opportunities, and innovate with new ideas. We'll explore key skills, such as open communication, giving and receiving feedback and goal-setting in an interactive, real-world context.

# Workshops

#### For employees

#### Diversity: Let's Talk About It

Sometimes discussing diversity-related issues can be hard. We may be unsure of ourselves, feel defensive or frustrated, and opt out instead of engaging. This can be a missed opportunity to expand our perspective and bridge gaps. In this workshop, we'll discuss the challenges, such as the built-in biases we all share. We'll explore how to disrupt these default barriers with awareness-building exercises and the development of inclusive interpersonal skills. Join us to lean into this conversation and be part of creating an environment where each of us can feel valued and respected.

#### **EQ and You: Connect for Success**

Being mindful of our emotions and how they impact those around us, otherwise known as emotional intelligence (EQ), is an important and often overlooked tool on the path to success. In this workshop, attendees will explore how to become more aware of emotions and their impact on work. We'll practice managing emotions thoughtfully, and apply these skills to managing relationships and conflict with others.

#### **Workplace Conflict: Strategies and Solutions**

Work is challenging enough without the tension of a conflict. Our instinct is often to make conflict go away to make us feel better, but that can often leave all parties unsatisfied. In this workshop, we'll explore conflict triggers in the workplace. We'll practice skills to better manage difficult relationships, and get pointers on how to discuss things openly without anger or hurt feelings. Join us as we explore how to prevent small conflicts from turning into big ones.



# Spanish seminars



We recognize that many of your employees will have a better understanding of the seminar content if it is conducted in Spanish. This section contains an overview of the seminars we offer in Spanish.

Click the topic category links to find seminar descriptions. Don't see the seminar you want on the list? Talk to your Employer Service Coordinator about options for translating other seminar topics for your Spanish-speaking population. Note that a 30-minute seminar is charged a full Employer Service Hour (ESH). Financial seminars (all time frames) are charged 2 ESH per request.

Emotional well-being		Personal development	
+ Blueprint for Emotional Wellness	<u>©</u> 30   60	+ Effective Communication Strategies	<u>©</u> 30   60
+ Change & Challenges:	<u>©</u> 60	+ Effective Time Management	<u>©</u> 30   60
Navigating with Resilience		+ Unique You: Personality Styles at Work	<u>©</u> 60
+ Embracing Optimism	<u>©</u> 30   60		
+ Mental Health: You Can Make a Difference	<u>©</u> 30   60	Workplace topics	
+ Minding Your Mental Health	<u>©</u> 30   60	+ Beating Burnout	<u>©</u> 30   60
+ The Power of Connection:	<u></u> 60	+ Civility and Respect at Work	<u>©</u> 60
Healthy Relationships		+ Dealing with Difficult People	<u>©</u> 30   60
+ Work and Personal Life: Finding Harmony	<u>©</u> 30   60	+ Presenting Your Best Professional Image	<u>©</u> 60
Stress management		+ Stress in Customer Service Roles	<u>©</u> 30   60
+ Mindfulness: Release the Stress	<u>©</u> 30   60	EAP orientations	
+ Stress Management 101	<u>©</u> 30   60	+ Employee Orientation to Confide	<u>©</u> 30   60
+ Stress Relief: Train Your Brain	<u>G</u> 30   60	Behavioral Health Navigator	
+ Under Pressure: Managing Workplace Stress	© 30   60	+ Employee Orientation to the EAP	<u>©</u> 30   60
		Financial seminars	
Wellness		+ A Guide to Smart Homebuying Decisions	<u>©</u> 60
+ Make the Choice to Be Healthy	<u>©</u> 30   60	+ Investing Basics: Growing Your Wealth	<u>©</u> 30   60
Family matters		+ Mastering Money Basics	<u>©</u> 30   60
•	<b>0</b> 00	+ MSA Financial Well-being Program Overview	<u>©</u> 30
+ Navigating Eldercare: A Compass for Caregivers	<u>©</u> 60	+ Retirement: Early Career Decisions	<u>©</u> 60
,		+ Retirement: Late Career Decisions	<u>©</u> 30   60
		+ The Financial Well-Being Playbook	<u></u> 60



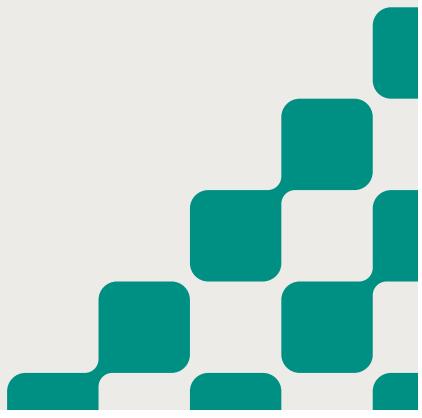
# Management trainings

# Managers power your organization. Help them be their best in every way.

Your managers have a lot on their plates these days—from stressful workplace issues, such as performance management or substance use concerns, to honing skills needed to maximize success in a diverse and ever-evolving workplace—and everything in between.

The EAP provides a library of seminars to empower your managers—and keep your organization running effectively.

To learn more, contact your **Employer Service Coordinator team at 888.736.1377** or <u>eshcomments@evernorth.com</u>.





#### **Beating Burnout for Managers**

(h) 60

Most of us have bad days at work but when "bad days" become weeks, you may be looking at a state of burnout. In this seminar, we'll review what burnout looks and sounds like and ways to discuss it openly. Then we'll explore proactive strategies to help you get ahead of burnout... for you and for your team!

#### **Compassionate Leadership**

© 60 | 90

Does compassion really belong in a leader's skill set? Research says yes! In this seminar, we'll discuss what compassion looks like in the workplace. You'll practice strategies for showing yourself compassion, as well ways to show your team that you care. Learn how you can use this powerful tool to drive productivity and engagement and create positive working relationships with your team. Interactive scenarios included in 90-minute time frame.

#### **Domestic Violence and the Workplace:** A Manager's Role

**(b)** 60

Recognizing the signs of partner violence and addressing it in a safe and respectful way can be a challenge. Join us to gain a better understanding of domestic violence and how it can impact the workplace. Learn and practice real-world response strategies and discover how your EAP can help.

#### **DOT Drug and Alcohol Supervisory Training** © 2 hours

This seminar is only available to companies who have purchased DOT/SAP services through the EAP.

In transportation roles, substance use can be a matter of life and death. This seminar will review DOT regulations as they pertain to your industry. We'll discuss the signs of substance use and explore how to respond in reallife scenarios. You'll learn how to recognize reasonable suspicion and how to approach and assist an employee who may have a problem.

Note: This training will meet DOT requirements for a supervisory drug/alcohol training. It is not a comprehensive training on DOT regulations. Training is not specific to a modal agency and is not state-specific.

#### **Drug and Alcohol Awareness** for Managers

© 60 | 90

Join us to talk about the role that you can play if substance use impacts your workplace. We'll review properties of commonly used drugs and how to recognize signs of substance use. Understand what "reasonable suspicion" is and isn't and learn how to respond appropriately.

#### **Effective Leadership Communication**

**(b)** 60

It's hard to lead when no one is following. Connection is vital and communication is a key way to get it. Join us to explore how emotional intelligence shapes communication. Assess your skills for strengths and weakness. Learn ways to help you connect with others and meet your goals.

# Management trainings

#### Leading in Complexity

**6**0

In complex situations, the management strategies you've been trained to use may stand in your way. Join us as we explore complexity in the workplace—what it is and why it can be difficult to manage. Learn how you can innovate, make decisions and foster team creativity, even when the outcome is unclear.

#### Manager's Guide: Civility and Respect at Work

© 60 | 90

From rude interactions to thoughtless comments, disrespect can creep into any workplace. Gain strategies for identifying and responding to disrespect. We'll touch on harassment and bullying and share ideas for shaping a workplace culture where everyone feels valued.

#### Manager's Guide: Coaching in the Workplace

<u>©</u> 60 | 90

Looking for a way to boost performance on your team? In this introduction to coaching, you'll learn how a coach approach can help increase productivity, drive improvements and strengthen job satisfaction. We'll review when and how to apply a coaching strategy and explore the skills needed to support coaching success.

This seminar is an introduction and does not constitute a comprehensive how-to training.

#### Manager's Guide: Communication Toolkit

<sup>(2)</sup> 60

Communication is one of the most valuable tools you have as a leader. As with any tool, it's important to learn how to use it most effectively. This seminar aligns communication strategies with managerial roles and goals to help you maximize your effectiveness. We'll review key verbal, non-verbal and virtual skills and share helpful tips for more effective listening.

#### Manager's Guide: Critical Incidents and the Workplace

© 60 | 90

A traumatic event at or in the area of your workplace can have a wide-reaching effect. Responding quickly and effectively can help the workforce navigate the stress with greater resilience. Gain insights, strategies and resources that can help you be ready to respond with support in the immediate aftermath and beyond.

## Manager's Guide: Depression in the Workplace

**(** 60

Join us for this overview of clinical depression and how it can impact the workplace. Learn how to respond and offer the support an employee may need to address the issue. We'll also discuss suicide risk factors and warning signs and management response strategies.

#### Manager's Guide:

© 60 | 90

#### Gender Transition and the Workplace

When an employee begins a gender transition, a manager's role is to provide leadership that is both knowledgeable and sensitive. We'll review key concepts related to gender identity and discuss what it means to transition. You'll learn business best practices to support a transitioning employee and promote a respectful response to this change.

Recommended as a 90-minute seminar.

#### Manager's Guide: Grief and Loss at Work

**(**9 60

When a death or serious illness impacts the workplace, it can present a manager with unique challenges, from breaking the news to supportive actions. We'll review the grief process and explore what an empathetic approach looks like. Practice with real-world scenarios to develop the ability to deliver sensitive support.

#### Manager's Guide: Inclusive Leadership

**(**90

Diversity can have big payoffs, but creating a workplace environment that maximizes the benefits may be challenging. In this seminar, we'll discuss inclusivity and what it looks like. We'll explore the role of bias in management decisions and talk about the concept of cultural humility. Discover ways to promote team cohesion and equity in your workplace.

#### Manager's Guide: Leading Generations at Work

© 60 | 90

While the generations have much in common, there can be some differences when it comes to managing them. Understanding the influence of generational traits can give you an edge. Explore factors that shaped the generations and how they may show up in preferences and styles at work. Learn what drives disconnects and how you can reduce friction and bring out the best in your team. Recommended as a 90-minute seminar.

## Management trainings

#### Manager's Guide: Leading with Emotional Intelligence

© 60 | 90

in your workplace.

Emotional intelligence has been identified as a key leadership trait. In this seminar, we'll take an in-depth look at the role of emotions in the workplace. Learn what emotional intelligence looks like in a management role and gain strategies for using it to inspire, build relationships and manage conflict effectively. Recommended as a 90-minute seminar.

#### Manager's Guide: Making a Management Referral

You may have heard that the Employee Assistance Program can be a very useful management tool, but how does it work? We'll discuss the many ways management consultations can help in your role as a manager. Learn the steps for referring an employee to the EAP and discover resources available to you.

#### Manager's Guide: **Managing Workplace Conflict**

© 60 | 90

**(b)** 60

Conflict happens, but when disagreements go unresolved or escalate, it can lead to a stressful, even toxic, work environment. We'll share a stepwise approach to effectively evaluate signs of conflict and facilitate solutions. We'll discuss the value of constructive conflict and how to empower employees to make productive resolutions the norm.

#### Manager's Guide: Mental Health at Work

© 60 | 90

Recognizing and responding to signs of mental health distress is important to support your employees. In this seminar, we'll look at the impact of stigma and the challenges of starting a conversation. We'll explore different scenarios and discuss what you might see and how to respond.

#### Manager's Guide: **Psychological Safety at Work**

**(**9 60

Research tells us that psychological safety plays a vital role in a healthy workplace. Explore key related skills, such as communication strategies, delivering feedback and goal-setting. Learn how you can help foster a sense of psychological safety on your team.

#### Manager's Guide: **Sexual Harassment Awareness**

© 60 | 90

Sexual harassment is a serious workplace issue. Before you can address it, you need to be able to recognize it. Join us for this seminar to get a clear picture of what sexual harassment looks like and steps you can take if it happens

#### Manager's Guide: Strengthening Your Team 60 | 90

Your team works, but does it work well? Join us to discuss what goes into making an effective team. Explore your team's strengths and weaknesses. Review your role in bringing out their best. We'll discuss how to handle negative attitudes, styles and behaviors that can impact the team dynamic.

#### Manager's Guide: © 60 | 90 Supporting Employees After a Traumatic Event

When an unexpected, traumatic event happens, everyone is affected. Join us to gain insight into how the workplace can be impacted so you can be prepared if an incident occurs. We'll share supportive responses that can help you and your employees regain balance.

#### Manager's Guide: © 60 | 90 The Challenge of Organizational Change

Leading through a major change can be one of the biggest challenges you face as a manager. We'll discuss the change process and common reactions you may face. You'll gain strategies and tools you can use to support employees, maintain productivity, and keep your balance as you steer through unpredictable waters. *Interactive* scenarios included with 90-minute time frame.

#### Manager's Guide to **Performance Management**

© 60 | 90

In this seminar, we'll teach you how to encourage optimal performance in an approachable way. We'll discuss how to give both positive and negative feedback and how to develop clear, actionable goals. You'll learn strategies for managing difficult employees and discover how your EAP can offer assistance.

# Management trainings

#### Manager's Guide: Violence in the Workplace

60 | 90

No one wants to believe that violence could erupt in their workplace, but it can. In this seminar, you'll learn how preparation—as a manager and an individual—may help reduce the risk. We'll review red flags and triggers. Explore how to spot and stop trouble early and discuss how to

#### Managing a Virtual Team

respond in threatening situations.

**(** 60

For many, "going to work" means walking into a home office. This arrangement offers perks but also brings challenges, especially for a manager. Join us to review best practices for managing a virtual team. Discuss performance management and productivity. Learn the value of trust and how to build it virtually.

#### Managing in a Hybrid Workplace

(<del>9</del> 60

Managing in a flex-style work environment can bring new challenges. Learn core strategies for supporting your team and maximizing performance, including how to foster psychological safety, prioritize fairness and nurture a cohesive culture. Discover how to be an effective leader for all employees, no matter where they work.

#### **Managing in Charged Political Times**

<u>©</u> 60

Political tension can spill into the workplace, disrupting work and even sparking conflict. You'll want to be ready to guide your employees toward a respectful, professional focus. Join us to discuss how to set expectations and boundaries, review moves to make if conflict erupts, and learn how your EAP can be a supportive partner in reclaiming stability.

#### **Mindful Leadership**

**(** 60

The pace and pressures of today's work life can challenge any leader. The practice of mindful awareness can help tame the stress and bring clarity to decision-making. Join us to explore how mindfulness can positively impact performance and help you lead with authenticity and compassion.

## Stress Management for Managers: Employee Stress

© 60

As a manager, you can't eliminate work stressors, but you are in a position to help employees manage them. We'll discuss how to spot signs of stress and address triggers. Learn moves to bring stress down and build resilience up.

## Stress Management for Managers: Manager Stress

<u>©</u> 60

Stress and management are nearly synonymous. Take a timeout with us to get strategies you can use to bring the pressure down. We'll discuss in-the-moment strategies and proactive moves to help you better manage your stressors. Learn how to tap your resilience and gain control of stress.

#### **Suicide Awareness for Managers**

© 30 | 60

It's worrisome to imagine dealing with a suicidal employee, but knowing how to respond offers valuable preparation in the event that you must. We'll review facts about suicide and the potential impact on the workplace. You'll learn risk factors, how to talk to someone who is suicidal and steps to take when someone may be at risk.

#### Supporting Employees During Stressful Current Events

**(b)** 60

When a distressing event occurs, it can cause uncertainty and intense emotions. In this seminar, we'll discuss the impact of stressful events and how that impact might show up in the workplace. We'll review how to provide meaningful support and share tips for communicating with care and sensitivity to help your team reclaim balance and learn how your EAP can help.

## Supporting Employees Through Change: © 60 Returning to the Workplace

A return to an in-office or hybrid work arrangement may be a dramatic change in your workplace. In this seminar, we will review the change process and common reactions you may face as you manage your team through this transition. We'll give strategies and tools to help support your team and keep your balance as you steer through unpredictable waters.



## Talking to Employees About Sensitive Subjects

<u>©</u> 60

Body odor, unpleasant habits, inappropriate behavior... bringing up sensitive topics to an employee can be a challenge. Learn why confronting issues indirectly doesn't work. Review behaviors that derail solutions and get guidance on how to tackle issues directly, clearly and with dignity.

#### Whole Person Wellness for Leaders



Join us to explore the idea of whole person health and how it can empower you as a leader. We'll discuss the impact of stress and how to become more stress-resistant and resilient. Strategies include building self-awareness, managing challenging mindsets and emotions, as well as investing in self-care, interpersonal connections and the power of purpose.





# Legal and financial seminars

#### Keep your wallet healthy, too!

From planning holiday spending to paying for college or buying a house, financial and legal issues can be confusing and extremely stressful. Your employees' financial health affects their mental and physical health.

The EAP can help your employees get and keep their finances in order. And we can help them cut through the "legal-speak" to understand their rights as they navigate the legal system.

Allow at least 6–8 weeks advance notice for legal or financial seminars. Please note: Legal and financial seminars are not available outside the United States. Legal and financial seminars are two employer service hours (ESH) for each request.

To learn more about legal and financial seminars, contact your **Employer Service Coordinator team at 888.736.1377** or <u>eshcomments@evernorth.com</u>.





#### Legal seminars

#### **Estate Planning 101**

© 30 | 60

Believe it or not, you have an estate! Think about family possessions, bank accounts, houses, investments—even furniture. Estate planning helps you prepare for how your estate will be distributed. In this class, we explore the common legal tools used to manage and preserve assets.

#### **Legal Resources for Caregivers**



For loved ones who have an inhibiting mental or physical condition, there are specific laws in place to protect their rights. In this class, we outline several legal tools and programs that assist the needs of the elderly and disabled and how to help set them up for success.

#### **Planning Future Medical Decisions**

© 30 | 60

If you become incapacitated or unconscious, an advance health care directive can help ensure pre-determined health care choices are kept and ease the burden on your family. In this class, we discuss what legal documents are needed to start a future medical plan.

#### Identity protection

These seminars are available as webinars only.

#### **Avoiding Holiday Shopping Fraud**

**(** 60

Huge sales, must-have gifts, and rushing for last minute items have become too familiar. When holiday shopping, we often let our guard down and accidentally expose personal financial information. In this class, our Fraud Resolution Specialist will discuss how to prevent fraudsters from using your shopping to their benefit.

#### **Avoiding Tax Filing Fraud**

**(**9 60

Tax filing can expose a substantial amount of personal information – annual income, retirement plans, and Social Security number to name a few. Data thieves are looking to prey on this information and sell it on the dark web. In this class, our Fraud Resolution Specialist will discuss the warning signs of tax-related fraud and share tips on safely filing your taxes.

#### **Battling Unemployment Fraud**

**(** 30

With COVID-19, jobless claims have ballooned. Identity thieves are taking advantage of state unemployment (UE) systems overwhelmed to meet the unprecedented demand. In this class, our Fraud Resolution Specialist explains the prevalence of UE fraud and how to lessen its financial and identity theft damage.



#### **Data Breach Education**

**60** 

We hear about data breaches all the time – another company is breached; another card scanner is hacked. The more we're desensitized to its reality, the more of a chance we're impacted by one. In this class, our Fraud Resolution Specialist will discuss how to evaluate the severity of data breaches and how to protect personal information.

#### **Detecting and Avoiding Scams**

**(b)** 60

Bank account and device access scams are not only giving thieves the ability to access your financial accounts, but they are also stealing your money. In this class, you will learn how to detect and avoid these scams and outline measures you can take in order to protect your financial assets.

#### **Identity Theft Protection 101**

<u>©</u> 60

Today, someone becomes a victim of identity theft every two seconds. In this class, our Fraud Resolution Specialist will share tips on how to defend against identity thieves and how to lessen the impact when victimized. Let's pull back the curtain and reveal how fraudsters attempt to steal our data.

#### **Personal Data Security**

**(b)** 60

In this class, our Fraud Resolution Specialist will share the best practices to help maintain your personal information safety. We'll also discuss the identity protection and restoration services available to you through the Employee Assistance Program. This class is offered only as a response to a company data breach.

#### **Social Media Privacy**

**(**) 30

Social media is designed to share information, photos, and thoughts with other people. But how safe is it to be sharing your private information on public platforms? In this class, our Fraud Resolution Specialist will discuss how oversharing can endanger personal and financial safety.





#### **#Adulting: Surviving to Thriving**

<u>©</u> 60

Adulting can be overwhelming, but it doesn't have to be. We'll explore decisions for managing your finances as an adult and provide some strategies for overcoming common obstacles. Learn about budgeting, saving, investing, debt management, communication and goals.

#### A Guide to Mortgage Basics

<u>©</u> 60

Obtaining a mortgage isn't scary when you know what to expect. We'll explain where to start, the requirements of different types of loans, and how you might choose what's best. We'll also dive into interest rates and how they can affect your payment. Finally, we'll discuss closing costs and fees associated with getting a loan.

#### A Guide to Smart Homebuying Decisions



Buying a house could be one of the largest purchases you ever make. This event can help you navigate the process. We'll cover topics like budgeting, financing options, and finding a real estate agent. You'll learn about avoiding common pitfalls and different types of mortgages. We'll explore some financial benefits, such as potential tax advantages and building equity.

## Balancing Your Financial & Emotional Well-Being

<u>©</u> 60

Financial and emotional stress is common and can significantly influence our lives. Successfully reducing these stressors is key to overall wellness. We'll walk through several financial challenges and offer tips on how to manage them. We'll also talk about how to work with resources and how professionals can help.

#### **Building Financial Resilience**

**(b)** 60

We may all face a financial setback at some point in life. How will you react? What is the plan? We will walk you through a process that includes assessing the challenge and the impact on your finances. Then we'll review how you can take action and get prepared for future difficulties.

#### **Dollars & Sense: A Guide to Budgeting**

③ 30 | 60

Sticking to a budget can can help you build a positive cash flow and reach financial goals. We'll outline a process for creating a spending plan that fits your needs and offer practical tips for making it last. Learn what goes into a budget and gain control of your money. Whether you're new to budgeting or want to improve your current approach, you can gain resources for achieving financial stability.

#### Estate Planning: Financial Basics

**60** 

Many people put off estate planning until it's too late. We'll provide practical tips for creating a plan that reflects your values and goals. We'll cover various financial factors and tools that can help protect your assets and ensure your wishes are carried out, like wills, trusts, powers of attorney, and healthcare directives. Join us to learn how you can start securing your legacy today.

#### Family Finances: Planning for College 101

<u>©</u> 60

Financing a college education is a big task. This event explores things you may need to know about funding education, including how to apply for federal and state financial aid, scholarships and grants, and other funding options. We'll also touch on budgeting for college expenses.



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## Family Finances: Teaching Children Money Concepts

Raising financially responsible kids can be challenging. Learn ways to teach your children the value of money and introduce them to budgeting, saving, and investing. We will cover age-appropriate concepts from early childhood through young adulthood. Nurture your family's financial skills and help them build a strong foundation.

## Identity Theft: Prevention & Recovery Strategies

Every two seconds, someone becomes a victim of identity theft. This event is designed to help you understand how personal data gets compromised, what you can do to prevent it, and the first steps to take if you become a victim. Available as webinar only.

#### **Investing Basics: Growing Your Wealth**

Investing can be intimidating, especially if you're new to the game. We'll talk about the basics of investing, including different types and evaluating risk and return. Whether you're saving for retirement or just want to grow your wealth, this event can provide education, tools, and confidence to help you get started.

## Managing Financial Needs of Children and Aging Parents

Navigating personal finances can be daunting for anyone. If you support your children and aging parents or grandparents, you are likely facing much greater challenges. Help has arrived! We'll show you how to assess your financial and personal capacity and set realistic boundaries to help you through this stage of life. We'll talk about how to handle setbacks and remain resilient, and provide resources to help you manage your financial goals.

#### **Mastering Money Basics**

If you want to feel confident about your personal finances, consider following a plan that has four components: controlling spending, managing debt, prioritizing savings and maintaining excellent credit. We'll explain the importance of each component of your plan and help you get started.

#### My Secure Advantage® (MSA): Financial Well-being Program Overview

Would paying off debt, improving credit, or building a budget change your life? Join this interactive event to learn more about your benefit from My Secure Advantage®. Learn how this comprehensive, customized financial well-being program can help you take your finances to the next level and reduce financial stress. Available as webinar only.

## MSA's Keys to Financial Health<sup>SM</sup>: Unlock Your Potential

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MSA has identified five keys that can help you unlock your financial potential. Explore how to take control of spending, leverage credit and debt, prepare for the unexpected, build your future, and achieve your goals. Master each of these keys to improve your finances, feel better, and reduce stress.

#### New Year, New You: Turning Goals Into Reality

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Many of us start the new year with big dreams and ambitious goals, but as time goes on we find it hard to reach the finish line. We'll explore the art of goal-setting and provide ideas for staying motivated. Learn about anticipating challenges and ways to celebrate your progress.

## Overcoming Debt & Achieving Financial Freedom

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Debt is one of the biggest obstacles keeping people from reaching their financial goals. This event will encourage you to prioritize debt management and provide options for getting started. We'll review specific debt reduction strategies and how to write and follow SMART goals.

#### Relationships & Money

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Money can be a tricky subject when it comes to relationships. This event explores the various ways that finances can impact relationships and how you might approach money in a healthy and sustainable way. Learn best practices to improve communication skills with friends and family.



#### **Retirement: Early Career Decisions**

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A critical first step towards a solid retirement plan is creating and establishing savings goals. Knowing there are many competing needs for the dollars you save, we'll review goalsetting strategies that can help you stay on track. Learn about estimating how much you may need to save by the time you retire, calculating monthly investments, and more.

#### **Retirement: Late Career Decisions**

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For a satisfying retirement, it's important to integrate your finances with your passions and priorities. Your current decisions will impact whether you can sustain the future you envision. Learn how you might assess where you'll live, your travel expense, funding new skills and hobbies, and the implications of other lifestyle decisions.

#### **Retirement: Navigating Common Risks**



Managing risk is a critical part of securing your financial future. We'll discuss common risks that can affect retirement savings, such as market volatility, inflation, longevity, taxes, and unexpected expenses. We'll also explore ideas for addressing these challenges.

#### **Smart Money Moves: Holiday Planning**



The holidays are a time for celebration but can also bring stress and financial strain. We'll look at the financial side of holiday planning. Learn about budgeting for gifts and entertainment, and get tips for finding deals and leveraging technology. We'll discuss thoughtful giftgiving strategies, hosting a gathering on a budget, and avoiding debt. Recommend scheduling in October.

#### **Smart Money Moves: Tips for Major Purchases**

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Whether it's a car, living room furniture, or a washer and dryer, big purchases take some special planning. We will discuss factors such as buying now versus later, saving versus financing, and buying versus leasing. We'll also explore credit and budget implications, as well as strategies for planning ahead and saving money in the long term.

#### Legal and financial seminars are two Employer Service Hours (ESH) per request.

#### MSA's Keys to Financial Health<sup>SM</sup>

MSA has developed standards for financial health in five key areas. The following workshops provide overviews of each key area and provide education, tools, and action steps for each member's unique circumstances and learning style.

Available in July of 2025.

#### My Money: A Financial Health Workshop

Maintaining a budget gives you control. Learn how to develop a budget, track expenses and income, and acheve a positive monthly cash flow. Ensure your money goes it matters most.

#### My Credit: A Financial Health Workshop

Mastering the components of credit and debt can help relieve financial stress. We'll walk through action steps to build good credit, manage debt, and improve your debt-to-income ratio. Use your money how you want to.

#### My Protection: A Financial Health Workshop

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Advanced planning prepares you for unexpected expenses in life's twists and turns. Join us as we cover emergency savings, insurance coverage, and how to protect your credit.

### My Retirement:

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#### A Financial Health Workshop

Don't leave your future up to chance. Invest in the life you want in retirement. We'll learn action steps to create your retirement plan and put it into action.

#### Mv GamePlan: A Financial Health Workshop

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Reaching your goals can feel daunting. We'll discuss how to set yourself up for success, including investing, savings, and family goals. Turn your dreams into reality!



#### Smart Tax Moves: Understanding Tax Returns

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This event is designed to help you better understand and feel more confident about the tax filing process. Learn about the basics of tax returns, such as determining your filing status and calculating your taxable income, and more advanced topics like tax deductions and credits. We'll also explore the different types of tax returns, including federal and state returns, and how to file each one.

#### The Financial Well-Being Playbook

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This event shares the habits commonly practiced by people who have little financial stress in their lives. Our coaching staff has conducted over a million financial consultations, and the most experienced coaches were interviewed to develop this presentation. The goal is for attendees to take pride in the processes they are practicing well and to develop an action plan to address the habits they would like to improve.

#### The Student Loan Survival Guide



Repaying student loans can be a daunting task. We'll explore some of the elements you can use to create a student loan repayment plan. We'll review how to evaluate repayment options, negotiate with lenders, and adjust your budget to help with timely payments. We'll also look at options like consolidating loans, refinancing, and how to apply for loan forgiveness programs.

#### **Thriving in Challenging Economic Times**

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Feeling the sting of a tough economy? Market changes and inflation can lead to rising levels of financial frustration. We will discuss steps you can consider to reduce or avoid added stress. We'll also talk about what may be causing the change in prices, how you might adjust your budget, and resources available to you.

#### **Unlocking the Power of Your Credit**

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Credit plays a vital role in achieving financial health, yet many people struggle to understand and effectively manage their credit. In this informative and engaging session, we'll dive into the fundamentals of credit, including how it works, how to establish and maintain good credit, and common mistakes to avoid.



## Index

#Adulting: Surviving to Thriving 42	Diversity: Let's Talk About It	.21
Achieving Success: Using Goals to Get There	Diversity: Let's Talk About It Workshop	.31
Adapting to a Return to the Workplace 24	Dollars & Sense: A Guide to Budgeting	42
A Fresh Look at Healthy Eating	Domestic Violence and the Workplace:	
Age Is Just a Number: 50 and Beyond	A Manager's Role	
A Guide to Mortgage Basics 42	Domestic Violence Awareness	
A Guide to Smart Homebuying Decisions 42	DOT Drug and Alcohol Supervisory Training	
Anniversary of a Traumatic Event - Managing Distress 9	Dreaming of a Good Night's Sleep	.15
Avoiding Holiday Shopping Fraud 40	Drug and Alcohol Awareness	.15
Avoiding Tax Filing Fraud	Drug and Alcohol Awareness for Managers	34
Balancing Your Financial & Emotional Well-being 42	Eat Well to Feel Well: Food and Your Mental Health	.15
Battling Unemployment Fraud 40	Effective Communication Skills	.21
Beating Burnout	Effective Communication Strategies	.21
Beating Burnout for Managers	Effective Leadership Communication	34
Beating the "Blahs": Small Steps to Flourishing 9	Effective Teamwork: Strategies for Working Together	24
Blueprint for Emotional Wellness	Effective Time Management	
Boosting Belonging in a Diverse Workplace 24	Embracing Optimism	
Boosting Your Brain Health	Emotional Exhaustion: Fighting the Fatigue	
Bridging Divides: Beyond Agree to Disagree	Emotional Fitness: Activating Assertiveness	
Bridging the Gaps: Generations Working Together 24	Emotional Fitness: Dealing with Difficult Emotions	
Bring Your Child to Work Day: Go Green!	Emotional Fitness: Embracing Empathy	
Bring Your Child to Work Day: Mindfulness for Kids 27	Emotional Fitness: Practicing Self-Compassion	.12
Bring Your Child to Work Day:	Employee Orientation to Confide	-
The Power of Positive Thinking	Behavioral Health Navigator	
Building Financial Resilience 42	Employee Orientation to the EAP	
Caregiving 101	Endings and Opportunities: The Power of Acceptance .  EQ and You: Connect for Success	
Caring for the Caregiver		
Celebrating Diversity: The Power of Authenticity 21	EQ and Your Customer Service with Care	
Change and Challenges: Navigating with Resilience 9	EQ and You: Customer Service with Care	
Channeling Your Inner Winner	Estate Planning 101.	
Civility and Respect at Work	Estate Planning: Financial Basics	
Compassionate Leadership	Exceptional Customer Service	
Conquering Compassion Fatigue 24	Exercise Essentials:	20
Conquering the Winter Blues	Your Guide to Getting and Staying Active	.15
Conversations About End of Life9	Experiencing Mindfulness Series	
Coping and Resilience in Challenging Times 9	Family Conflict: Keeping the Peace	
Coping in the Aftermath of a Mass Shooting 9	Family Finances: Planning for College 101	
Coping with the Impact of Racial Injustice	Family Finances: Teaching Children Money Concepts	
Data Breach Education	Family Life: The Juggling Act	
Dealing with Difficult People	Finding Your Drive	
De-Stress at Your Desk	Finding Your Resilience	
Detecting and Avoiding Scams	Finding Your Resilience After a Disaster	
	Frugal but Fun: Making the Most of Your Money	
Ditch Your Excuses! Commit to a Healthy Lifestyle15	•	

Gender Transition and the Workplace:	Manager's Guide: Psychological Safety at Work 36
A Guide for Coworkers	Manager's Guide: Sexual Harassment Awareness 36
Giving to Yourself	Manager's Guide: Strengthening Your Team
Grandparenting: What's Great About Being Grand? 18	Manager's Guide:
Healthy Eating for Kids	Supporting Your Employees After a Traumatic Event 36
Healthy Eating in a Hurry-Up World	Manager's Guide: The Challenge of Organizational Change
Healthy Life Tips for Men	Manager's Guide to Confide Behavioral Health
Healthy Life Tips for Women	Navigator
Helping Children Cope with Traumatic Events18	Manager's Guide to Performance Management 36
Holiday Happiness: Don't Let the Humbugs Bite 10	Manager's Guide to the EAP
Holiday Stress: Putting "Happy" Back in the Holidays13	Manager's Guide: Violence in the Workplace
Identity Theft: Prevention & Recovery Strategies 43	Managing a Virtual Team
Identity Theft Protection 101 41	Managing Change
Inclusive Leadership Workshop	Managing Financial Needs of
Investing Basics: Growing Your Wealth 43	Children and Aging Parents
Keeping Up with the iKids	Managing Financial Stress
Know Your Numbers	Managing in a Hybrid Workplace
Leading Generations at Work Workshop 30	Managing in Charged Political Times
Leading in Complexity	Mastering Money Basics
Leading in Complexity Workshop	Mental Health: Let's Talk About It
Leading with Emotional Intelligence Workshop 30	Mental Health: You Can Make a Difference 10
Legal Resources for Caregivers 40	Military Cultural Awareness:
Less Is More: Simplifying Your Life	Part 1 - Introduction to Military Culture 25
Life After Work: Envisioning Retirement	Military Cultural Awareness:
Life on the Road: Business Travel Tips	Part 2 - Understanding the Deployment Cycle 25
Life with Cancer	Military Cultural Awareness: Part 3 - Exploring Risk of Suicide and PTSD 25
Living with a Chronic Condition	Mindful Leadership
Living with Grief and Loss	Mindfulness: Release the Stress
Living with Pain	Minding Your Mental Health
Living with the Threat of Violent Attacks 10	MSA Financial Well-Being Program Overview 43
Make Peace with Time	
Make the Choice to Be Healthy	MSA's Keys to Financial Health Workshop
Making Meaning of the Everyday	My Came Plan: A Financial Health Workshop
Manager's Guide: Civility and Respect at Work 35	My Manay: A Financial Health Workshop 44
Manager's Guide: Coaching in the Workplace 35	My Money: A Financial Health Workshop
Manager's Guide: Communication Toolkit	My Protection: A Financial Health Workshop 44
Manager's Guide: Critical Incidents and the Workplace . 35	My Retirement: A Financial Health Workshop 44
Manager's Guide: Depression in the Workplace 35	Navigating Back-to-School Challenges
Manager's Guide:	Navigating Eldercare: A Compass for Caregivers
Gender Transition and the Workplace	Navigating Your Child's Teen Years
Manager's Guide: Grief and Loss at Work	Neurodiversity at Work: Thinking Differently Together 25
Manager's Guide: Inclusive Leadership	New Parents: Off to a Good Start
Manager's Guide: Leading Generations at Work 35	New Year, New You: Turning Goals into Reality 43
Manager's Guide: Leading with Emotional Intelligence . 36	Not All Stress Is Created Equal
Manager's Guide: Making a Management Referral 36	Overcoming Debt & Achieving Financial Freedom 43
Manager's Guide: Managing Workplace Conflict 36	Parent Prep for a Super Summer
Manager's Guide: Mental Health at Work	Pay It Forward: A Guide to Giving Back

Personal Data Security	Talking to Employees About Sensitive Subjects 38
Planning Future Medical Decisions 40	Teens: Risky Behavior and Good Choices 20
Positive Parenting: Managing Behavior	The Financial Well-being Playbook 45
Practicing Positivity at Work	The Opioid Crisis and You
Presenting Your Best Professional Image 26	The Power of Authenticity
Psychological Safety at Work Workshop 30	The Power of Compassion
Refresh, Refocus, Relax: Techniques that Work 14	The Power of Connection: At Work
Relationships & Money	The Power of Connection: Healthy Relationships 11
Release, Refresh, Refocus: Breathwork 14	The Power of Connection: Tackling Loneliness
Release, Refresh, Refocus: Mindful Meditation 14	The Power of Gratitude
Release, Refresh, Refocus: Progressive Relaxation 14	The Power of Initiative
Retirement: Early Career Decisions 44	The Power of Purpose
Retirement: Late Career Decisions 44	The Student Loan Survival Guide 45
Retirement: Navigating Common Risks 44	Thriving in Challenging Economic Times 45
Revitalize Your Relationship	Thriving Through Uncertainty
Secrets of Happiness	Tobacco Cessation
Sexual Harassment Awareness for Employees 26	Try It! Exploring New Things
Shift Work Strategies	Under Pressure: Managing Workplace Stress 14
Smart Money Moves: Holiday Planning 44	Understanding Addictive Behaviors
Smart Money Moves: Tips for Major Purchases 44	Understanding Anxiety
Smart Tax Moves: Understanding Tax Returns 45	Understanding Depression
Social Media Privacy	Understanding Post-Traumatic Stress
Spread Too Thin: Life in the Sandwich Generation19	Unique You: Personality Styles at Work
Stealth Stressors: Life in the Digital Age 14	Unlocking the Power of Your Credit 45
Sticks and Stones Understanding Childhood Bullying19	Violence in the Workplace
Strategies for Caregiving Challenges	Wellness One Notes: Micro Moves for Better Health16
Stress and Our Perceptions	What's for Dinner? Healthy Meal Planning
Stress and the First Responder	When Mood Meets Food: Strategies for Stress Eaters17
Stress and Your Child	Whole Person Wellness for Leaders
Stress in Customer Service Roles 26	Why We Get Angry and What to Do About It12
Stress Less: Mind and Body Strategies 14	Why We Worry and What to Do About It
Stress Management 101	Work and Personal Life: Finding Harmony
Stress Management for Managers: Employee Stress 37	Work from Home: Maximize Your Success 26
Stress Management for Managers: Manager Stress 37	Working Together: Diversity in the Workplace 26
Stress Relief: Train Your Brain	Workplace Bullying
Suicide Awareness	Workplace Conflict: Strategies and Solutions 27
Suicide Awareness for Managers	Workplace Conflict:
Supporting Employees During Stressful Current Events. 37	Strategies and Solutions Workshop
Supporting Employees Through Change:	
Returning to the Workplace	
Taking Charge of Your Health Care	
Talking to Children About Death	

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