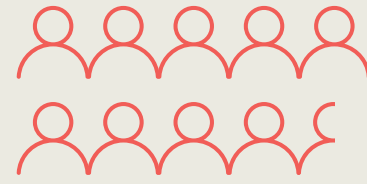


96%
patient satisfaction¹



9.5 out of 10

people are “**extremely/very likely**” to recommend their Evernorth Care Group doctor²



Find your doctor and schedule your appointment online at [EvernorthCareGroup.com](https://www.EvernorthCareGroup.com) or call 800.233.3264.



Evernorth Care Group is recognized by the National Committee for Quality Assurance (NCQA) as a **Patient-Centered Medical Home™**. The standards for this recognition emphasize the use of systematic, patient-centered, coordinated care that supports access, communication and patient involvement.

1. Professional Research Consultants, Inc. patient experience surveys, 96.2% represents proportion of patients scoring 6-10 on a 0-10 scale, 2023.
2. Professional Research Consultants, Inc. patient experience surveys, 9.5 represents proportion of patients scoring 7-10 on a 0-10 scale, 2023.
3. Imaging services provided by Arizona Diagnostic Radiology co-located within Evernorth Care Group.
4. Vision services provided by American Vision Partners co-located within Evernorth Care Group.

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EVERNORTH CARE GROUP SERVICES BY LOCATION

EVERNORTH CARE GROUP SERVICES BY LOCATION	IMAGING SERVICES ³													
	Primary Care and Labs	Anticoagulation (Telephonic)	Behavioral Health (Onsite or virtual)	Dermatology	Integrated Health Care Team (Onsite or virtual)	Pharmacy	Vision ⁴	3D Mammography	3T MRI	64-Slice CT	Bone Density (DEXA)	Breast Biopsy	Ultrasound	X-ray
APACHE JUNCTION	X	X	X		X									
ARROWHEAD RANCH	X	X	X		X									
C.J. HARRIS	X	X	X	X	X	X	X	X			X		X	X
CHANDLER	X	X	X		X	X								
GILBERT	X	X	X		X									
PALM VALLEY	X	X	X		X									
PARADISE VALLEY	X	X	X	X	X									
PASEO	X	X	X	X	X	X		X	X	X		X	X	
PHOENIX CENTRAL	X	X	X	X	X	X								
QUEEN CREEK	X	X	X		X									
RED MOUNTAIN	X	X	X		X									
SCOTTSDALE (SKYSONG)	X	X	X		X									
SCOTTSDALE NORTE	X	X	X		X									
STAPLEY	X	X	X		X	X		X	X			X	X	
SUN CITY	X	X	X	X	X	X		X			X	X	X	X
SUN CITY WEST	X	X	X		X	X								
SUPERSTITION SPRINGS	X	X	X	X	X	X		X			X		X	X
WESTRIDGE	X	X	X		X	X	X							X

EVERNORTH Care Group



We treat **You** better.



At Evernorth Care Group we are invested in your healthiest self. When you have a health care provider who knows you, you feel it.

Evernorth Care Group's personalized care team puts your unique health and well-being needs at the heart of all we do. With doctors and specialists who get to know you as a person, we have the expertise and resources to create a truly comprehensive approach to care that treats the whole you better—body and mind.



100+ primary and specialty doctors

Health care centers with labs

Onsite pharmacies

Integrated behavioral health

Explore our integrated services



100+ board-certified primary and specialty care physicians

Discover Evernorth Care Group and choose from over 100 primary and specialty doctors at 18 locations with same day and next day appointments available. From preventive care to chronic conditions, Evernorth Care Group delivers high-quality, personalized health care and offers multilingual support. We put the patient at the center of care in all that we do to connect care and deliver better health outcomes.



Virtual Care

Meet with an Evernorth Care Group doctor by video for your well care needs or if you're experiencing a health issue.



Labs

- Onsite lab services accept same-day appointments, appointments are preferred.
- Non-Evernorth Care Group orders welcome.



Pharmacy

- In-house at 9 Evernorth Care Group health centers.
- Integrated electronic health records that provide a more complete patient health profile – from medical to pharmacy.
- Complimentary comprehensive medication reviews with a pharmacist to reduce medication duplication, avoid drug interactions and consolidate utilization (when appropriate):
 - Bring all of your medications, including prescriptions, over-the-counter medications, vitamins, supplements, etc., for the pharmacist to review.
- Priority Pharmacy Delivery available for same day and next day delivery at select Evernorth Care Group pharmacies within a 10-mile radius.
- Over-the-counter medication and supplies available to purchase for added convenience.
- Pharmacies have the ability to special order various supplies as desired to ensure a holistic approach to manage health conditions. Evernorth Care Group can order blood pressure cuffs, compression stockings and much more.



Vision⁴

- Highly trained ophthalmologists, optometrists and opticians specialize in a wide range of eye conditions, including glaucoma and cataracts.
- 3D diabetic retinal eye exams.
- Routine vision exams.
- Contact lens fittings.
- Integrated electronic health records that provide a more complete picture of each patient's health – from medical to vision to pharmacy.
- Full optical shop featuring over 500 frames, both in prescription and non-prescription glasses and sunglasses.



Dermatology

Finding effective treatments for:

- Acne
- Actinic keratosis
- Alopecia
- Atopic dermatitis
- Cysts
- Dysplastic nevi
- Eczema
- Fungus
- Hyperhidrosis
- Lesions
- Lipomas
- Onychomycosis
- Psoriasis
- Rashes
- Rosacea
- Skin infections
- Skin cancer screening
- Vitiligo
- Warts



Behavioral Health

- Our Behavioral Health Managers (BHM)s provide holistic, evidence-based support with a focus on healthy behaviors.
- Integrated with a primary care physician (PCP) visit when needed.
- Collaborate with specialty behavioral community partners to assist with ongoing behavioral care.
- Services available onsite and virtual for specific needs, such as:
 - Anxiety or depression
 - Being easily overwhelmed
 - Relationship management
 - Irritability, anger or stress
 - Frequent illness or in pain
 - Chronic condition management
 - Drug or alcohol abuse
 - Dealing with a loss



Imaging³

- State-of-the-art imaging technology, including:
 - 64-slice CT scan
 - 3T MRI
 - X-ray
 - 3D Mammography
 - Ultrasound
 - Bone Density (DEXA)
 - Breast Biopsy
- Comfortable patient environment to put the patient at ease.
- Digital screenings sent directly to electronic health records and delivered same day or next day after exam completion.



Integrated Health Care Team

Provides highly specialized, connected care for patients who need it most. Those living with chronic conditions, including diabetes, hypertension (high blood pressure), hyperlipidemia (high cholesterol), and chronic obstructive pulmonary disease (COPD), have access to:

- **Care Management:** Team members include nurses (RNs and LPNs), social workers and non-clinical care navigators specially trained to help manage and connect care for high- and rising-risk patients. They focus on care coordination, chronic disease management and social determinants of health.
- **Care Navigators:** Connects patients with programs and services; and collaborates with clinicians and the care team to improve patient care.
- **Clinical Pharmacy:** Focuses on chronic disease and medication management, medication adherence and reconciliation. They operate specific disease programs, including diabetes, anticoagulation-related conditions, and HIV-PrEP.
- **Behavioral Health Managers (BHM)s:** Support holistic whole-person health with a focus on healthy behaviors to connect care.
- **Registered Dietitians:** Assess health and nutritional needs, assist patients with overcoming barriers to improve dietary health, conduct group self-management education and nutrition counseling, and develop meal plans.