

# Getting started with Real-Time Prescription Benefit



## STEP 1

### Eligibility and Formulary

Verify that the eligibility fee is currently included within the client contract and set up with billing

If the fee is not included in the contract, please begin the process of incorporating the eligibility fee upon contract renewal

Please ensure the formulary and preferred alternatives files are established and up to date



## STEP 2

### Electronic Medical Record

The Health System/Health Plan (HS/HP) is required to have an electronic medical record (EMR)

Please ensure Real-Time Prescription Benefit (RTPB) is a capability offered within the HS/HP EMR



## STEP 3

### Epic EMR Enablement and Activation

Evernorth requires the use of a third-party data vendor in order to process RTPB transactions.

**Express Scripts works with these vendors: Arrive Health | CenterX | SureScripts**

**Epic prerequisites to establish prior to getting started with RTPB**

HS/HP must be utilizing a 2018-present version of Epic

HS/HP is required to sign a data agreement with a data vendor

System settings must be enabled to select defaults for system's behavior

Turn on RTPB (Epic presents it as 'Pricing Estimates') within system settings

HS/HP must set RTPB defaults

**Recommended settings: Max # of alternatives presented-5**

Timeout for medication estimates at signing: 3

**Note:** Real-Time Prescription Benefit is also referred to as the following as determined by the EMR supporting it:

Price Transparency | Real-Time Benefit Check | Price Estimates | Formulary & Benefit | Real-Time Benefit Tool

For further information on RTPB, please contact your account representative.

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## STEP 2

### Electronic Medical Record

The HS/HP is required to have an electronic medical record (EMR)

Please ensure Real-Time Prescription Benefit (RTPB) is a capability offered within the HS/HP EMR

Ensure EMR is contracted with a data vendor to enable the sending of transactions



## STEP 3

### EMR Enablement and Activation

Evernorth requires the use of a third-party data vendor in order to process RTPB transactions.

**Express Scripts works with these vendors: Arrive Health | SureScripts**

HS/HP must ensure software version features RTPB

Upgrading to the software version that features RTPB enables access

HS/HP should confirm the name of RTPB within their respective EMR (See 'Step 2')<sup>1</sup>

1. For example – Cerner references RTPB as 'Formulary & Benefit'

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