

Evernorth Home Health Management

Helping to improve members' health outcomes with quality home-based care.




Quality care doesn't have to be delivered in expensive hospital settings

In fact, care at home can be more effective at improving health outcomes and may eliminate the cycle of hospital readmissions that many of your members are facing.

Evernorth's Home Health solution offers enhanced utilization management and care coordination to help ensure that members receive quality, clinically appropriate home-based care to support them in achieving their health goals. We offer added value with our national network of quality home health agencies that connects members to providers on behalf of our health plan clients.

Providing timely and effective care that results in fewer readmissions

Our home-based care strategies help improve member health to reduce the potential for future costly care episodes. By responding quickly and effectively, our clients see better results.

 **95%**
of patients were satisfied with response rate¹

 **8%**
reduction in readmissions²

Evernorth Home Health agency network



6,275+

locations nation-wide

Leveraging this feature is optional, but our national network offers up-to-date contracts, deep discounts and relief from administrative burden.

Combining 3 areas of expertise to address members' care needs

Unique offerings that drive better results

- + Evaluating medical necessity using evidence-based clinical guidelines
- + Setting client-specific program criteria
- + Issuing prior authorization based on frequency of care episodes, number of visits or case rates

Patient-centric coordination

- + Communicating with hands-on providers to ensure appropriate care is administered
- + Designing care plans to meet member's individual goals
- + Monitoring progress and risk stratification to reduce readmissions

OPTIONAL SERVICE

Network management

- + Overseeing provider performance within our national home health network
- + Helping members locate in-network providers
- + Improving outcomes with value-based contracts and quality incentives

Delivering a higher standard of care

We assess each agency that we contract with and hold them to specific performance standards. We also work directly with patients and their caregivers to confirm that approved home health services are delivered as prescribed and in a timely manner.

Designed to improve member experiences and relieve the burden of care coordination

Evernorth's integrated home health capabilities work on your behalf to help members receive quality care that's cost-saving, convenient and effective.



Risk-based funding

Evernorth assumes financial responsibility for the total delegated medical spend.



Clinical and operational expertise

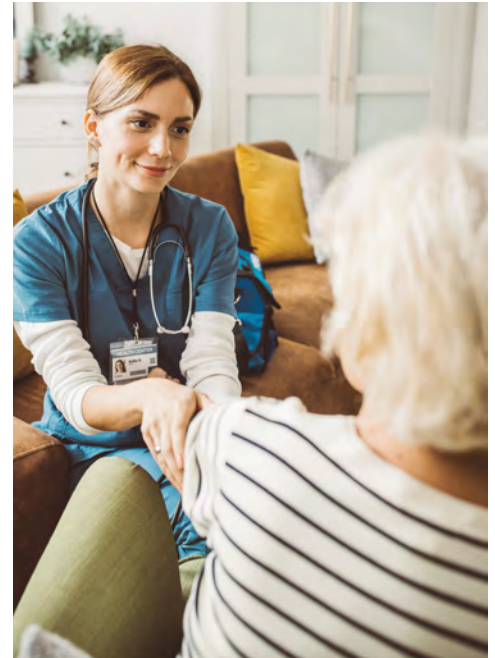
Our clinicians and physicians have extensive knowledge of the post-acute and home health care landscape and ensure the appropriate level of care is delivered.



Flexible provider network options

We are prepared to support the program that works best for you. Our open framework allows clients the option of incorporating Evernorth's national home health network so they can use their own network, our network, or a combination of both.

Whenever your members are in need of timely, personalized home-based care, Evernorth is here to help. We'll help build a care plan that's focused on reducing downstream costs and improving their long-term health to avoid future episodes of care.



Committed to member satisfaction

Evernorth maintains service level agreements with contracted agencies to ensure satisfaction with provided care. We regularly survey members to ensure we maintain high satisfaction rates.

Take advantage of our Home Health offerings and set your members up for success in their health care journey.

Visit us at

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Contact us at

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