

+ COMBATTING SPECIALTY DRUG FRAUD, WASTE AND ABUSE

A VITAL COMPONENT OF MEDICAL CLAIMS MANAGEMENT



A complex challenge

Fraud, waste and abuse (FWA) leads to hundreds of millions of dollars in unnecessary U.S. drug costs. The impact of FWA is magnified by the complex nature of specialty drugs—approximately 40% of which are billed through the medical benefit, which often lacks the visibility and oversight of the pharmacy benefit.



Our robust response

Evernorth helps plan sponsors rein in wasteful specialty drug spending by replacing manual processes with a powerful automated claims program.

Here are two examples of how it works.

An opportunity for efficiency

01

A large health plan processed approximately **133,000** commercial claims in the first quarter of 2021.

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During that time frame, about **2,000 (1.63%)** claims could have been adjusted for waste.

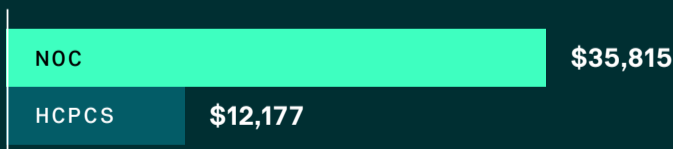
03

That adds up to **\$2.7 million** in savings.¹ An automated system could more efficiently evaluate those claims, avoiding human error and saving hundreds of operational hours.

Automation in action

The number of specialty medications has increased **280%** over the past 15 years,² which leads to frequent billing code adjustments.

TREMFYA CLAIM



[Contact us](#) to learn more.

A health plan received a claim totaling **\$35,815** for Tremfya, but the claim was processed using an outdated Not Otherwise Classified (NOC) code instead of the correct Healthcare Common Procedure Coding System (HCPCS) code.

Thanks to the Evernorth Advanced Reimbursement Management program, the mistake was immediately flagged and adjusted to the correct amount of **\$12,177**—equating to **\$23,368** in savings.³

1. Cigna, Commercial Claims Data, Q1 2021

2. Office of Emerging Therapeutics, Reporting as of January 2022

3. Evernorth, MDM Book of Business Data, 2021

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